

# Homeless Family Waiting List Resilience & Community Services



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Process: Reduce Homelessness Goal

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 101 = Average Sep 2013 - Jun 2017 Goal: TBD  Benchmark: TBD	Data Source: HMIS  Goal Source: N/A  Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal  Measurement Method: Unique families entered onto Single Point of Entry Waiting List per month  Why Measure: Determine progress in addressing family homelessness Next Improvement Step: Determine and quantify root causes

## How Are We Doing?

Mar2017-Feb2018 12 Month Goal	Mar2017-Feb2018 12 Month Average		Feb2018 Goal	Feb2018 Actual	
TBD	121		TBD	125	
Families	Families		Families	Families	

## Homeless Family Waiting List

