

External Grant Monitorings with Findings Resilience & Community Services



KPI Owner: Andrew Bates

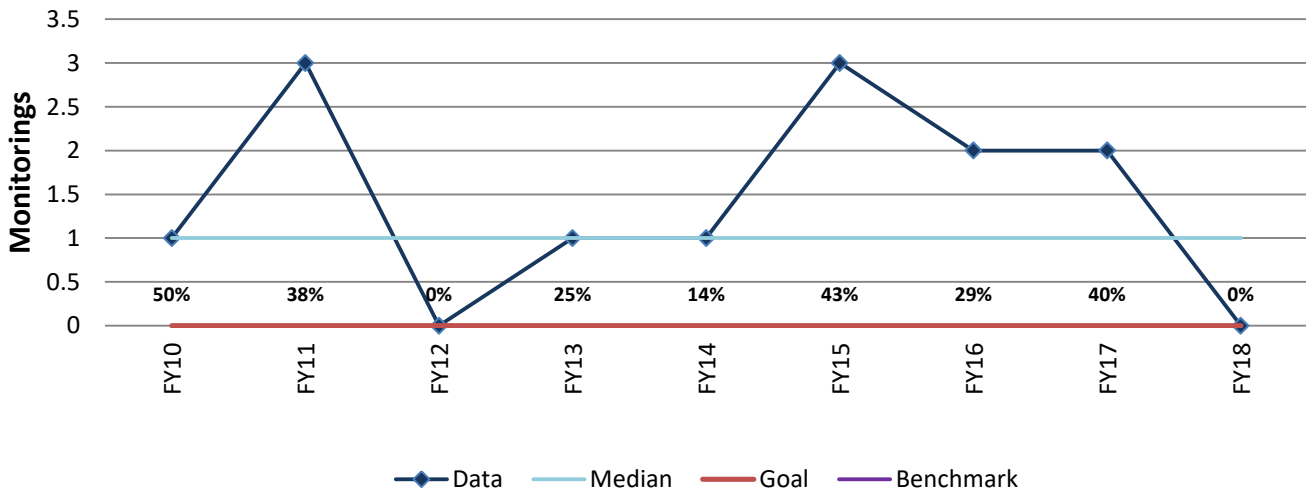
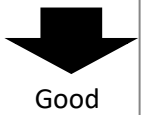
Process: Improve Management of Resources Goal

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Average FY12 and 13 = 19% Goal: <1 monitoring with findings per FY average Benchmark: TBD	Data Source: Sharepoint Log Goal Source: Director Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Count of all audits and monitoring visits with findings during reporting period Why Measure: Findings hurt future grants and can require reimbursement Next Improvement Step: Determine and quantify root causes

How Are We Doing?

FY14-FY18 5 Year Goal	FY14-FY18 5 Year Actual		FY18 Goal	FY18 Actual	
0	8		0	0	
Monitorings	Monitorings		Monitorings	Monitorings	

External Grant Monitorings with Findings



2014-2018 Fiscal Year Pareto Analysis

