

Turnover Rate Excluding Temporary and Seasonal Louisville Metro Police Department



KPI Owner: Cheryl Triplett

Process: Retention

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 6% Goal: TBD Benchmark: 20.1% state/local gov 2015	Data Source: PeopleSoft TBD OPI	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: # of employees who left Metro (excluding temporary or seasonal) in a 12 month period divided by the avg # of employees Why Measure: Better understand cultural impact on staff retention Next Improvement Step: Continue to monitor and diagnose

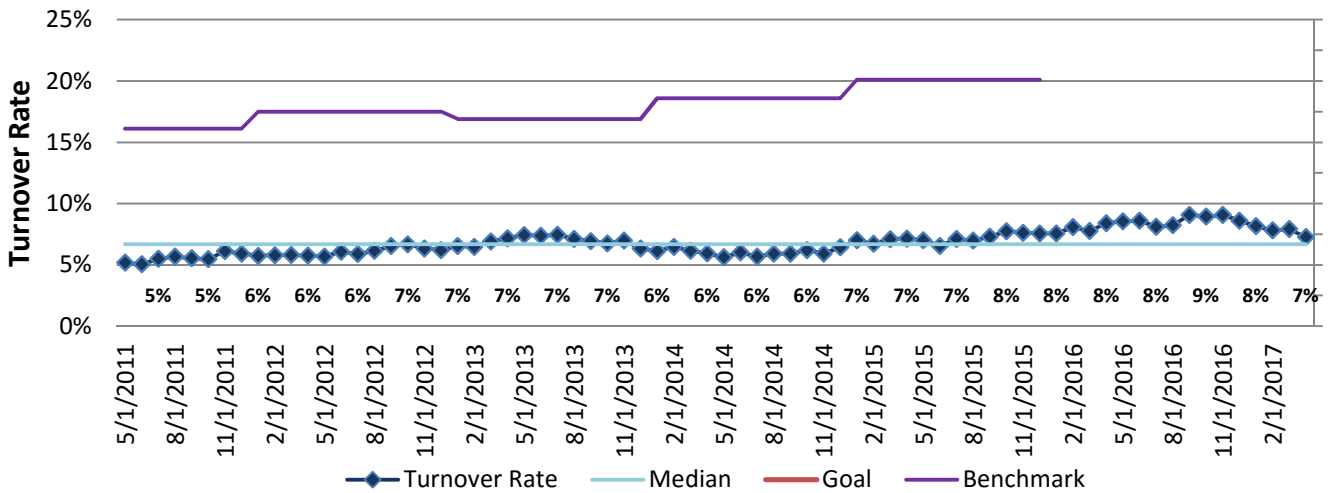
How Are We Doing?

May2016-Apr2017 12 Month Goal	May2016-Apr2017 12 Month Avg		Apr2017 Goal	Apr2017 Actual	
TBD	8%		TBD	7%	
Turnover Rate	Turnover Rate		Turnover Rate	Turnover Rate	

Turnover Rate Excluding Temporary and Seasonal



Good



May2016-Apr2017 Pareto Analysis

