

High Sick Leave Consumption: Sworn Louisville Metro Police Department



KPI Owner: Cheryl Triplett

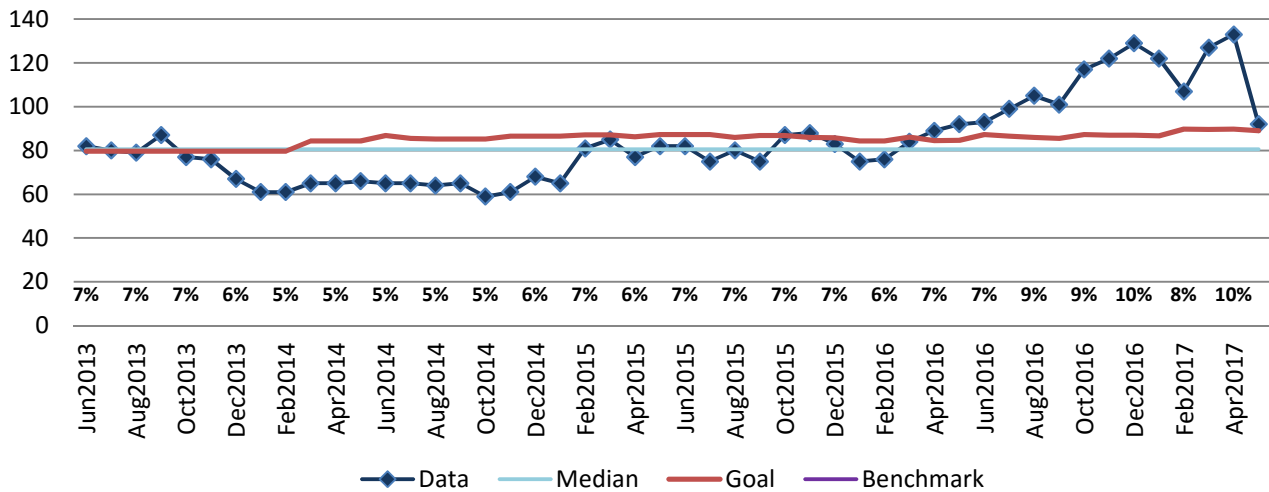
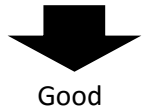
Process: Sick Leave Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 76 employees Goal: 7% of Total Oppourtunities Benchmark: 8.72 %, LMG Top Quartile 12/19/15	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: OPI Sick Leave Study	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: # of employees who used 9 or more sick days in a 12 month period Why Measure: Promote a culture in which sick time is used appropriately Next Improvement Step: Continue to monitor and diagnose

How Are We Doing?

Jun2016-May2017 12 Month Goal	Jun2016-May2017 12 Month Actual		May2017 Goal	May2017 Actual	
1,052	1,347		89	92	
Units	Units		Units	Units	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.