

# Turnover Rate Excluding Temporary and Seasonal Louisville Metro Police Department



KPI Owner: Cheryl Triplett

Process: Retention

| Baseline, Goal, & Benchmark           |  | Source Summary          | Continuous Improvement Summary   |  |
|---------------------------------------|--|-------------------------|--|--|
| Baseline: CY12, 6%                    |  | Data Source: PeopleSoft | Plan-Do-Check-Act Step 8: Monitor and diagnose   |  |
| Goal: TBD                             |  | Goal Source: TBD        | Measurement Method: # of emps who left Metro (excluding temporary or seasonal) in a 12 month period divided by the avg # of emps |  |
| Benchmark: 20.1% state/local gov 2015 |  | Benchmark Source: OPI   | Why Measure: Better understand cultural impact on staff retention<br>Next Improvement Step: Continue to monitor and diagnose     |  |

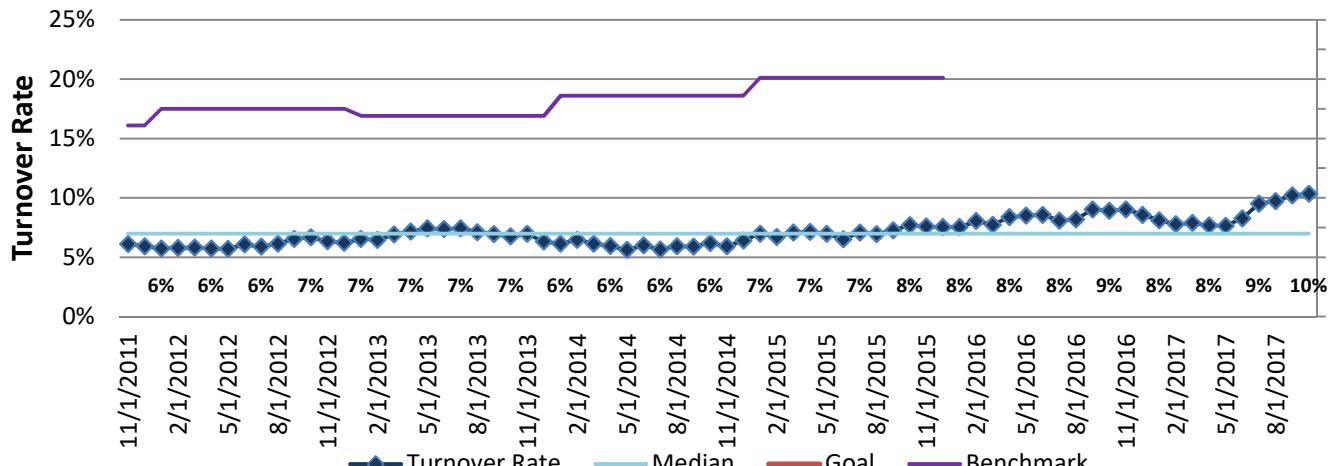
## How Are We Doing?

| Nov2016-Oct2017<br>12 Month Goal | Nov2016-Oct2017<br>12 Month Avg | Turnover Rate | Oct2017 Goal  | Oct2017 Actual | Turnover Rate |
|----------------------------------|---------------------------------|---------------|---------------|----------------|---------------|
| TBD                              | 9%                              |               | TBD           | 10%            |               |
| Turnover Rate                    | Turnover Rate                   |               | Turnover Rate | Turnover Rate  |               |

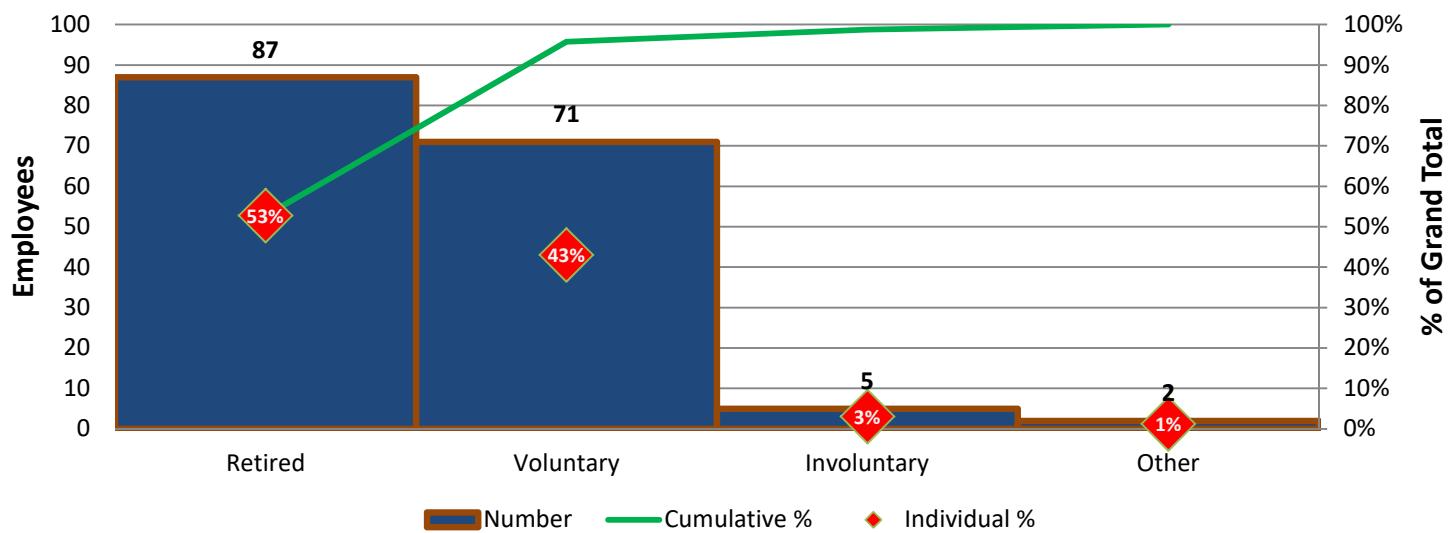
## Turnover Rate Excluding Temporary and Seasonal



Good



## Nov2016-Oct2017 Pareto Analysis



Report Generated: 12/15/2017

Data Expires: 12/19/2017