

Transfer Rate Human Resources



KPI Owner: JP Hamm

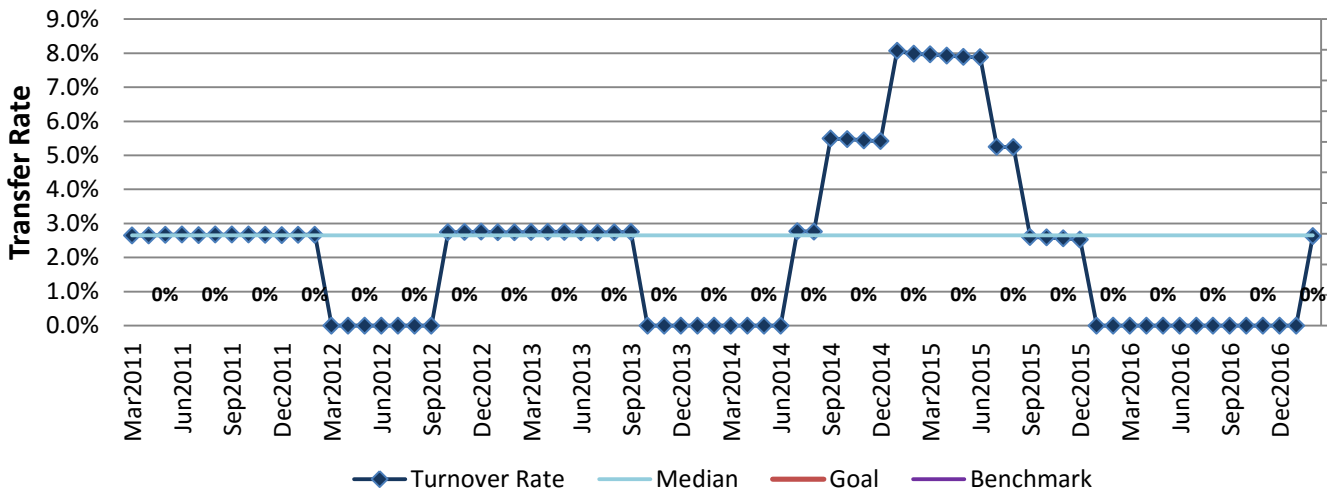
Process: Employee Retention

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: # of emps who transferred from one Metro department to another in a 12 month period divided by the avg # of emps Why Measure: Better understand cultural impact on staff retention Next Improvement Step: TBD

How Are We Doing?

Mar2016-Feb2017 12 Month Goal	Mar2016-Feb2017 12 Month Avg		Feb2017 Goal	Feb2017 Actual	
TBD	2.27%		TBD	2.63%	
Transfer Rate	Transfer Rate		Transfer Rate	Transfer Rate	

Transfer Rate



No Pareto Available

