

NCIC Validations - Clear, No Contact Rate Emergency Services



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Process: Enter and Validate Information to the NCIC - Low Gap

| Baseline, Goal, & Benchmark | Source Summary | Continuous Improvement Summary |
|--|---|--|
| Baseline: CY '14 - 23% Goal: Reduce the property validation defect rate to no more than 10% Benchmark: TBD | Data Source: Open Fox Goal Source: Dept Management Team Benchmark Source: N/A | Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: The number of property validations (guns and vehicles) that have to be removed each month from the national database divided by the total number of property validations for the month Why Measure: Keeping entries in the NCIC database helps officer and community safety Next Improvement Step: Validate long term solutions |

How Are We Doing?

| Oct2015-Sep2016 12 Month Goal | Oct2015-Sep2016 12 Month Average | | Sep2016 Goal | Sep2016 Actual | |
|----------------------------------|-------------------------------------|---|--------------|----------------|---|
| 10% | 20% | ⚡ | 10% | 17% | ⚡ |
| Percent | Percent | | Percent | Percent | |
| | | | | | |

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