

Community Preparedness Training Emergency Services



KPI Owner: EMA Supervisor (Vacant) and Janice Morgan

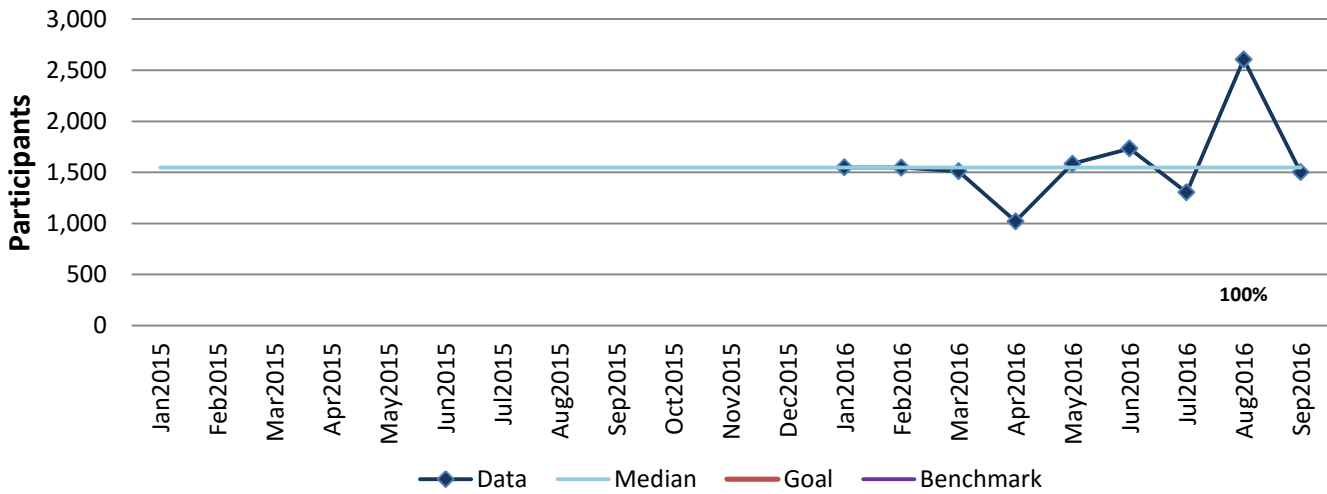
Process: Community Preparedness

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: TBD	Data Source: Dept. Spreadsheets Goal Source: Dept Management Team Benchmark Source: TBD	Plan-Do-Check-Act Step is Unclear Measurement Method: The total number of external participants that receive preparedness training (certifications and not) from ES Why Measure: Measure the level of community preparedness Next Improvement Step: Define a baseline and then a goal

How Are We Doing?

Oct2015-Sep2016 12 Month Goal	Oct2015-Sep2016 12 Month Actual		Sep2016 Goal	Sep2016 Actual	
TBD	14,357		TBD	1,502	
Participants	Participants		Participants	Participants	

Community Preparedness Training



Jan2016-Sep2016 Column Chart

