

# Outbreak Investigations Not Initiated Timely Public Health & Wellness



KPI Owner: Director of Clinical Services

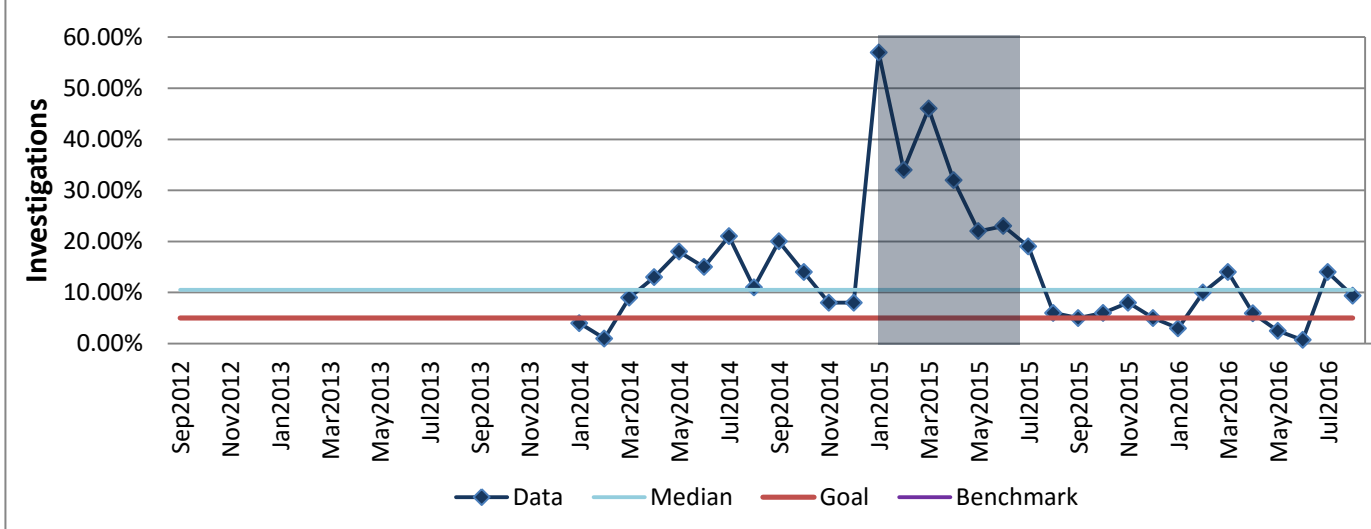
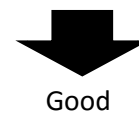
Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Cal 2014 avg - 11.83% investigations Goal: No more than 5% investigations not initiated timely.  Benchmark: TBD	Data Source: NEDSS  Goal Source: Executive Leadership  Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Percentage of communicable disease investigations not initiated in 2 days or less Why Measure: To ensure containment of outbreaks Next Improvement Step: Identify Root Causes

### How Are We Doing?

Sep2015-Aug2016 12 Month Goal	Sep2015-Aug2016 12 Month Actual		Aug2016 Goal	Aug2016 Actual	
<b>5%</b>	<b>19%</b>		<b>5%</b>	<b>9%</b>	
Investigations	Investigations		Investigations	Investigations	

## Outbreak Investigations Not Initiated Timely



**Note: Shaded area indicates data that was incorrectly reported in prior months. Beginning in March 2016, we began tracking the number of business days between receipt of report and the beginning of investigations. This was due to large batches of reports being submitted to us by providers at the end of the week for reportable diseases that do not require more immediate attention.**