

# Percent METCO Loans Past Due 90 Days or More Economic Development



KPI Owner: Scott Herrmann

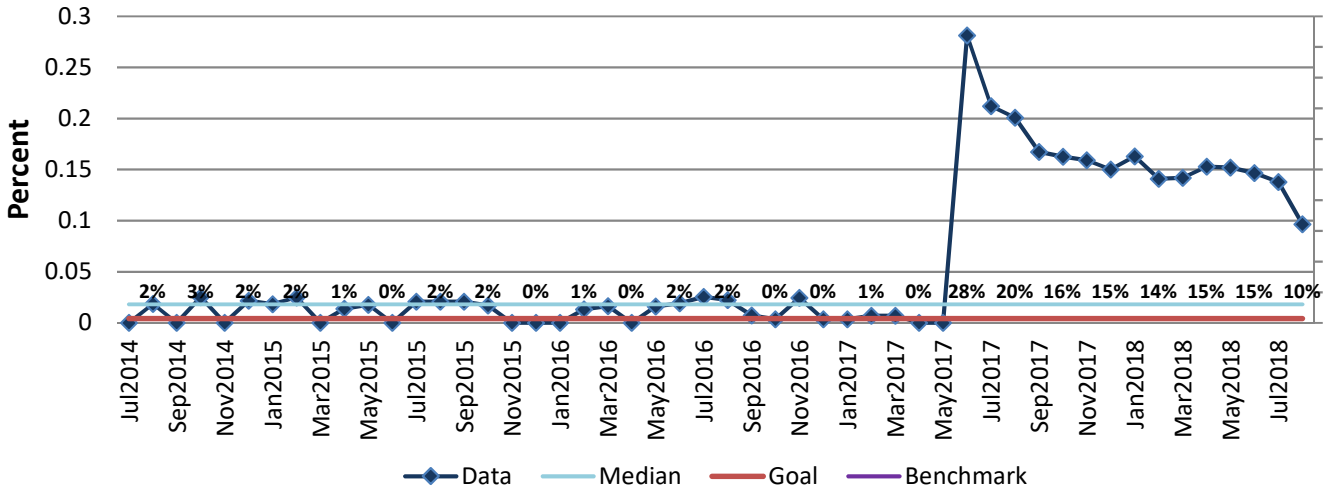
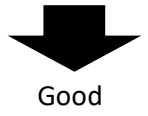
Process: Job Creation - Loan Repayment Rate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: Annual goal 5% (0.42% each month)  Benchmark: TBD	Data Source: Loan Repayment database  Goal Source: Portfolio performance  Benchmark Source:	Plan-Do-Check-Act Step 1: Define the problem  Measurement Method: Number of loans past due 30 days divided by the number of total loans  Why Measure: To track loans that are delinquent by 30 days  Next Improvement Step: TBD

### How Are We Doing?

Oct2017-Sep2018 12 Month Goal	Oct2017-Sep2018 12 Month Actual		Sep2018 Goal	Sep2018 Actual	
<b>0.4%</b>	<b>14.2%</b>	⬇	<b>0.4%</b>	<b>9.83%</b>	⬇
Percent	Percent		Percent	Percent	

## Percent METCO Loans Past Due 90 Days or More



### No Pareto Available

