

# Library Holdings per Capita Louisville Free Public Library



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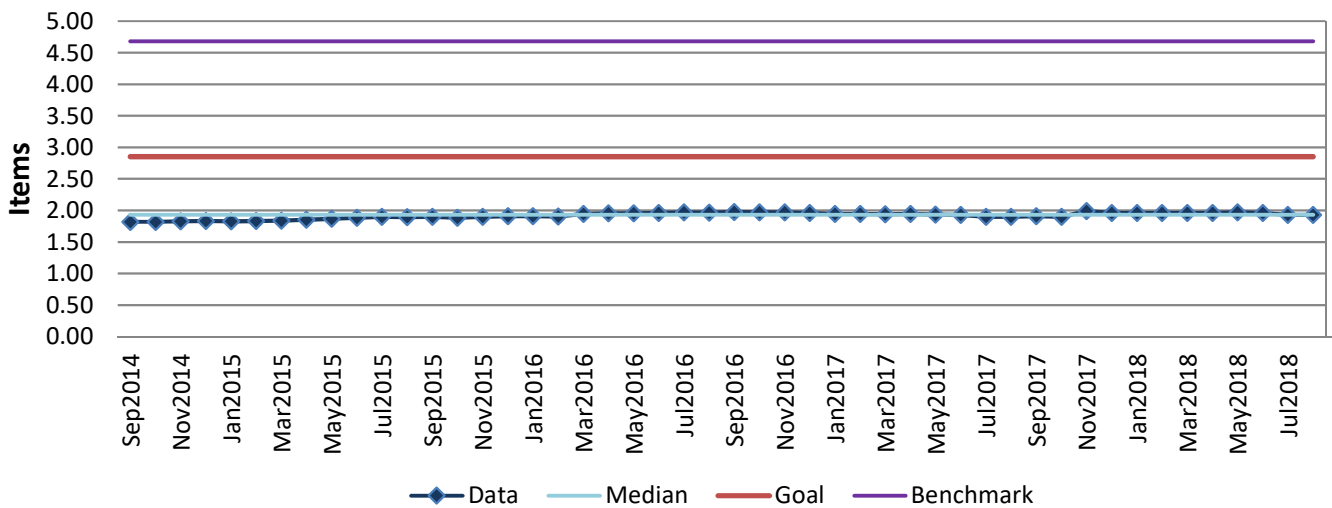
Process: Collection Supervision

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 1.84 = 2014-2015 FY Average Goal: 2.85 = Top 75% of 16 benchmark cities  Benchmark: 4.68 = Top 25% of 16 benchmark cities	Data Source: LFPL Monthly Reports  Goal Source: Enterprise Model  Benchmark Source: PLAmetrics.org (2016 PLDS data)	Plan-Do-Check-Act Step 1: Define the problem  Measurement Method: Total Items in Collection / Population of County as of 1st day of month  Why Measure: To determine necessary materials collection size  Next Improvement Step: TBD

### How Are We Doing?

Sep2017-Aug2018 12 Month Goal	Sep2017-Aug2018 12 Month Avg		Aug2018 Goal	Aug2018 Actual	
<b>2.85</b>	<b>1.95</b>	🚦	<b>2.85</b>	<b>1.93</b>	🚦
Items	Items		Items	Items	

## Library Holdings per Capita



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**