

Digital Items Added to Inventory Louisville Free Public Library



KPI Owner: Debbe Oberhausen

Process: Acquisition of eBooks and other digital materials.

| Baseline, Goal, & Benchmark | Source Summary | Continuous Improvement Summary |
|---|--|---|
| Baseline: FY14 = 417 items/month added Goal: Add 700 items per month for FY 2016-17. Benchmark: N/A | Data Source: LFPL Monthly Reports Goal Source: LFPL Strategic Plan Benchmark Source: N/A | Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Monthly count of e-materials added to collection Why Measure: To continually increase the number of digital items available. Next Improvement Step: Complete purchasing, monitor collection growth. |

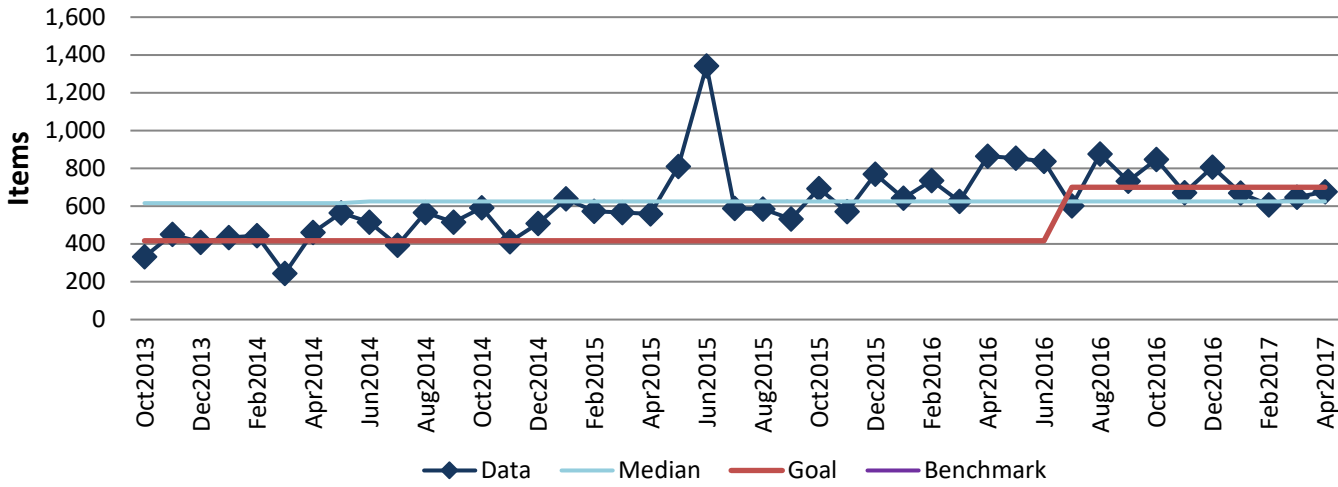
How Are We Doing?

| May2016-Apr2017 12 Month Goal | May2016-Apr2017 12 Month Actual | | Apr2017 Goal | Apr2017 Actual | |
|----------------------------------|------------------------------------|--|--------------|----------------|--|
| 7,834 | 8,830 | | 700 | 676 | |
| Items | Items | | Items | Items | |

Digital Items Added to Inventory



Good



Root cause analysis is not necessary because there is no gap between the goal and annual performance.