

# Adult Reading Programs Offered Louisville Free Public Library



KPI Owner: Art Dietz

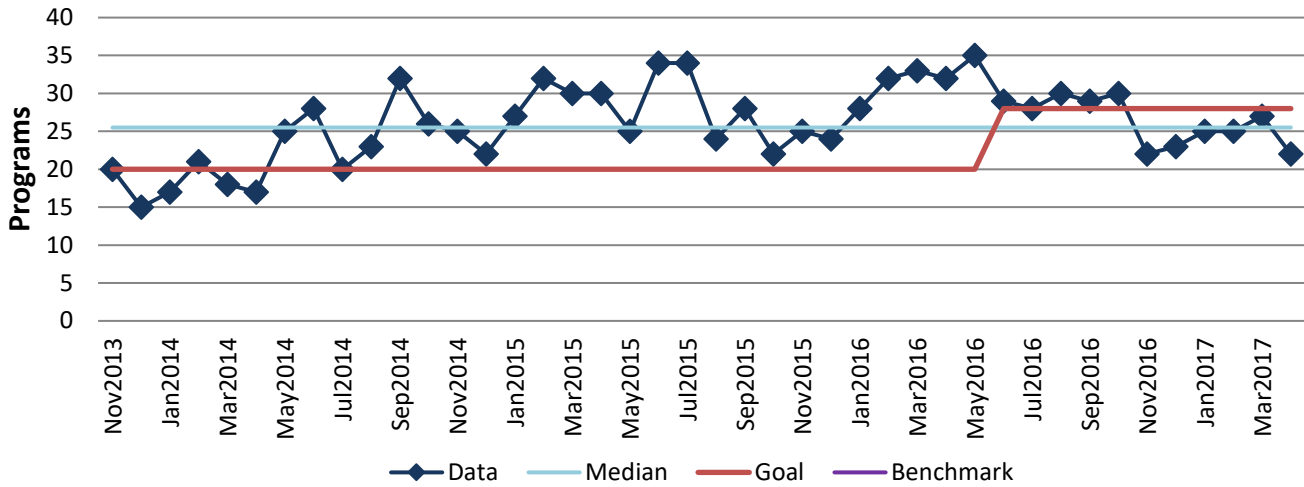
Process: Count of adult reading programs at all locations.

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Median for FY 14 = 20.5 Goal: 28 programs per month for FY 17.  Benchmark: N/A	Data Source: LFPL Monthly Reports  Goal Source: LFPL Strategic Plan  Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Monthly count of adult reading programs.  Why Measure: To continually increase the number of programs which encourage the reading of books. Next Improvement Step: Monitor progress toward new goal.

### How Are We Doing?

May2016-Apr2017 12 Month Goal	May2016-Apr2017 12 Month Actual		Apr2017 Goal	Apr2017 Actual	
<b>328</b>	<b>325</b>		<b>28</b>	<b>22</b>	
Programs	Programs		Programs	Programs	

## Adult Reading Programs Offered



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**