

# Edge Initiative Implementation Louisville Free Public Library



KPI Owner: Lee Burchfield

Process: Technology Planning

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Initial Assessment Score = 620 Goal: During FY 2013-16, complete elements of the LFPL Edge Action Plan to increase assessment score to 710. (710 = 75th percentile for very large libraries.) Benchmark: 665 = peer avg. for very large libs	Data Source: Initial Assessment Score + Action Plan Progress Goal Source: LFPL Edge Action Plan Benchmark Source: Edge Peer Report	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Edge Initiative Assessment and Action Plan Why Measure: To assess services vs. national standards via <a href="http://www.libraryedge.org">www.libraryedge.org</a> . Next Improvement Step: Implement updated action plan.

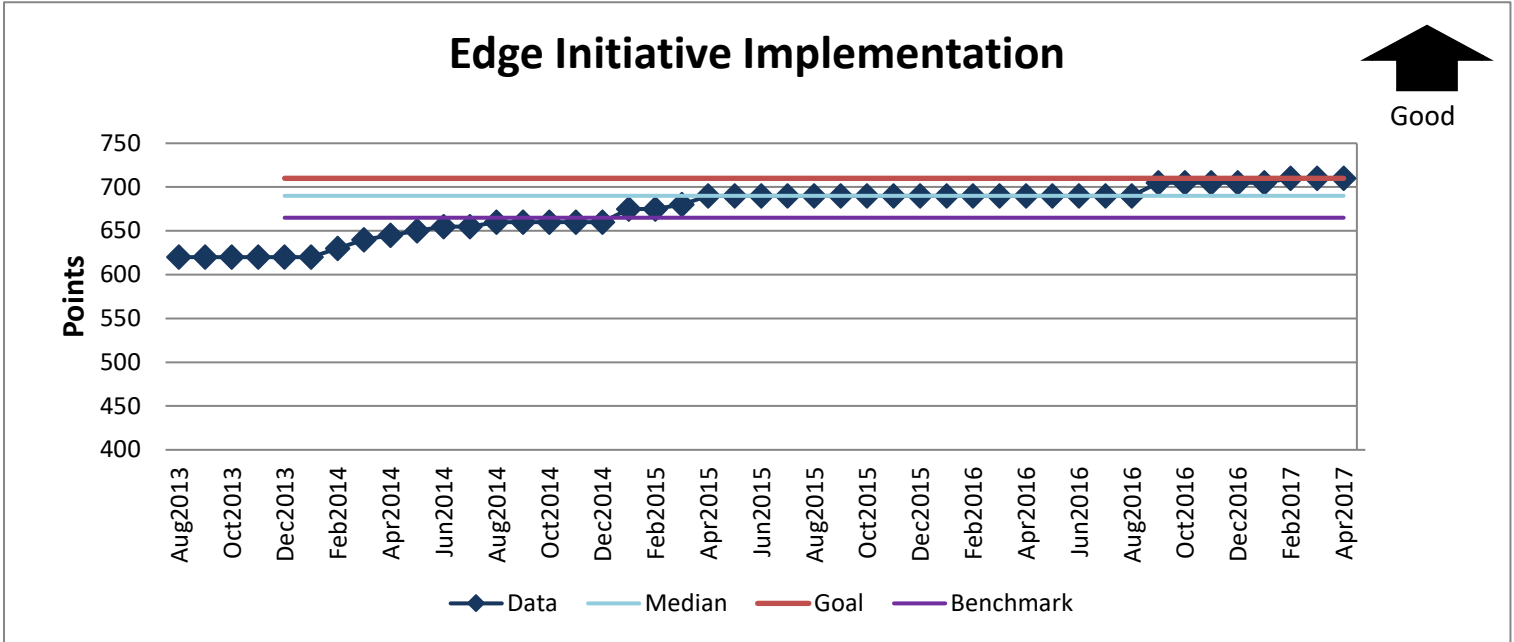
## How Are We Doing?

May2016-Apr2017 12 Month Goal	May2016-Apr2017 12 Month Average		Apr2017 Goal	Apr2017 Actual	
<b>NA</b>	<b>NA</b>		<b>710</b>	<b>710</b>	
<b>Points</b>	<b>Points</b>		<b>Points</b>	<b>Points</b>	

## Edge Initiative Implementation



Good



## May2016-Apr2017 Pareto Analysis

