

Specimens Not Analyzed Within Designated Timeframe Public Health & Wellness



KPI Owner: Director of Public Health Lab

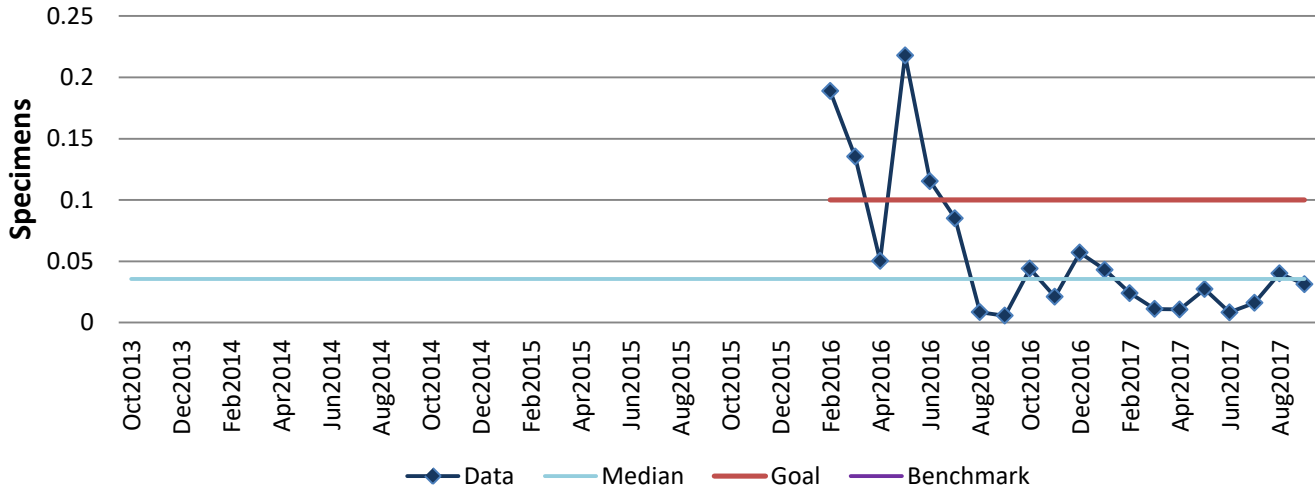
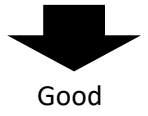
Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline:	Data Source: Orchard Harvest	Plan-Do-Check-Act Step 8: Monitor and diagnose
Goal: No more than 10% of specimens fall outside the designated window for analysis.	Goal Source: Executive Leadership	Measurement Method: Percentage of specimens processed by the lab that fall outside of each tests' designated turnaround time.
Benchmark: TBD	Benchmark Source: TBD	Why Measure: To ensure containment of outbreaks
		Next Improvement Step: Identify Root Causes

How Are We Doing?

Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
10%	3%		10%	3%	
Specimens	Specimens		Specimens	Specimens	

Specimens Not Analyzed Within Designated Timeframe



Pareto analysis not performed; goal has been met