

Specimens Not Analyzed Within Designated Timeframe Public Health & Wellness



KPI Owner: Director of Public Health Lab

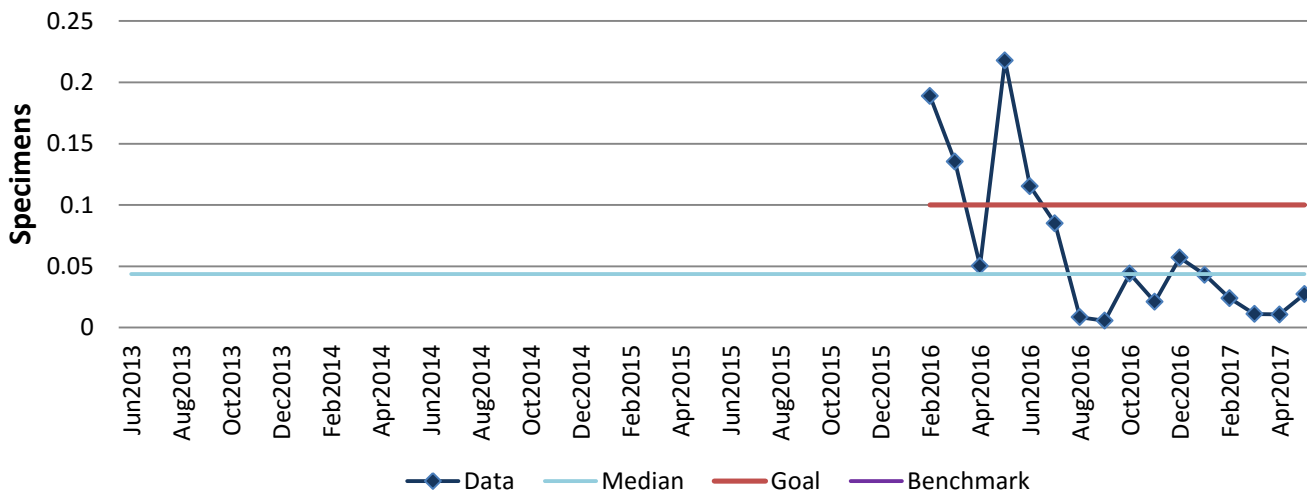
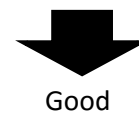
Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Goal: No more than 10% of specimens fall outside the designated window for analysis.</p> <p>Benchmark: TBD</p>	<p>Data Source: Orchard Harvest</p> <p>Goal Source: Executive Leadership</p> <p>Benchmark Source: TBD</p>	<p>Plan-Do-Check-Act Step 1: Define the problem</p> <p>Measurement Method: Percentage of specimens processed by the lab that fall outside of each tests' designated turnaround time.</p> <p>Why Measure: To ensure containment of outbreaks</p> <p>Next Improvement Step: Identify Root Causes</p>

How Are We Doing?

Jun2016-May2017 12 Month Goal	Jun2016-May2017 12 Month Actual		May2017 Goal	May2017 Actual	
10%	4%		10%	3%	
Specimens	Specimens		Specimens	Specimens	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.