

# Hours Not Worked Louisville Metro Police Department



KPI Owner: Cheryl Triplett

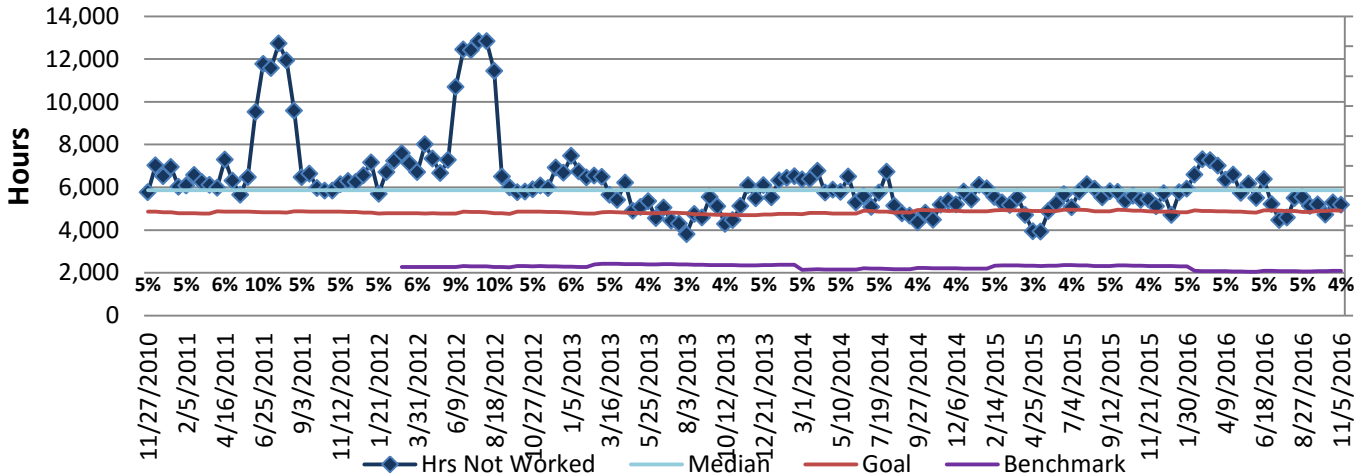
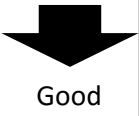
Process: Time and Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 4% Goal: 4% of Total Opportunities  Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft  Goal Source: Scope Summary  Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Continue to monitor and diagnose

### How Are We Doing?

11.08.15-11.05.16 12 Month Goal	11.08.15-11.05.16 12 Month Actual		10.23.16-11.05.16 Goal	10.23.16-11.05.16 Actual	
<b>126,798</b>	<b>148,413</b>	🚦	<b>4,909</b>	<b>5,191</b>	🚦
Hours	Hours		Hours	Hours	

## Hours Not Worked



## 11.08.15-11.05.16 Pareto Analysis

