

# Hours Not Worked Louisville Metro Police Department



KPI Owner: Cheryl Triplett

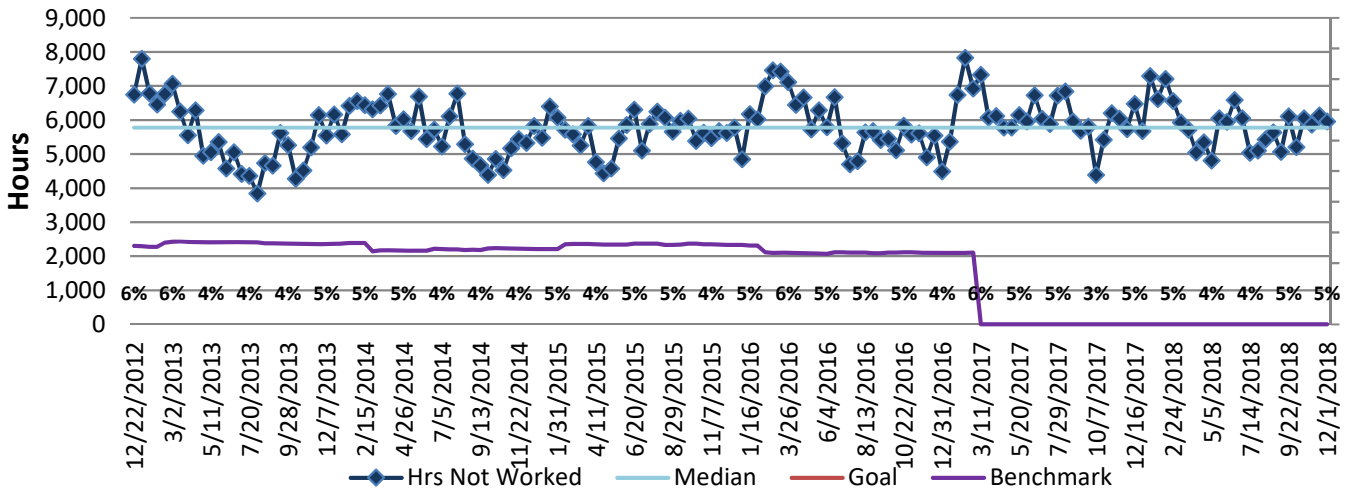
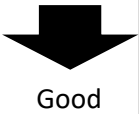
Process: Time and Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 4% Goal: 4% of Total Opportunities  Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft  Goal Source: Scope Summary  Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Continue to monitor and diagnose

### How Are We Doing?

12.03.17-12.01.18 12 Month Goal	12.03.17-12.01.18 12 Month Actual		11.18.18-12.01.18 Goal	11.18.18-12.01.18 Actual	
<b>130,112</b>	<b>153,013</b>	⬇️	<b>5,006</b>	<b>5,958</b>	⬇️
Hours	Hours		Hours	Hours	

## Hours Not Worked



## Hours Not Worked Pareto Analysis

