

Inmate to Staff Assaults Louisville Metro Corrections



KPI Owner: Dwayne Clark

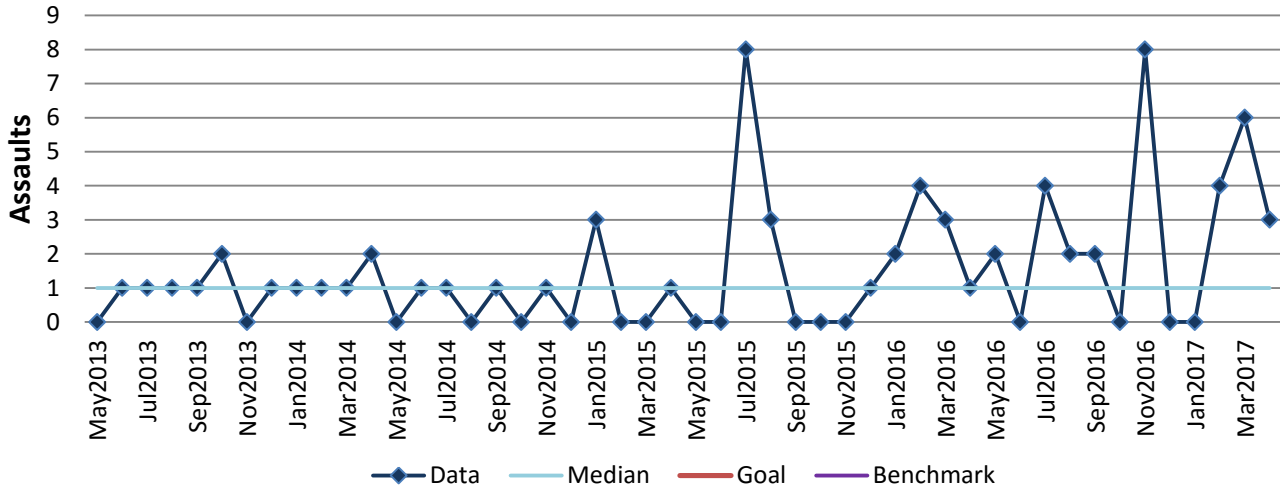
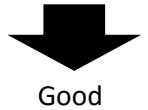
Process: Inmate Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY13 = > 1 avg monthly Goal: TBD Benchmark: N/A	Data Source: Xjail Goal Source: TBD Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Count of inmate to staff assaults. Why Measure: Inmate safety and staff increased interpersonal communication skills. Next Improvement Step: Standardize input in Xjail and analyze input options for incidents.

How Are We Doing?

May2016-Apr2017 12 Month Goal	May2016-Apr2017 12 Month Actual		Apr2017 Goal	Apr2017 Actual	
TBD	31		TBD	3	
Assaults	Assaults		Assaults	Assaults	

Inmate to Staff Assaults



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.