

Hours Not Worked Louisville Metro Corrections



KPI Owner: Dwayne Clark

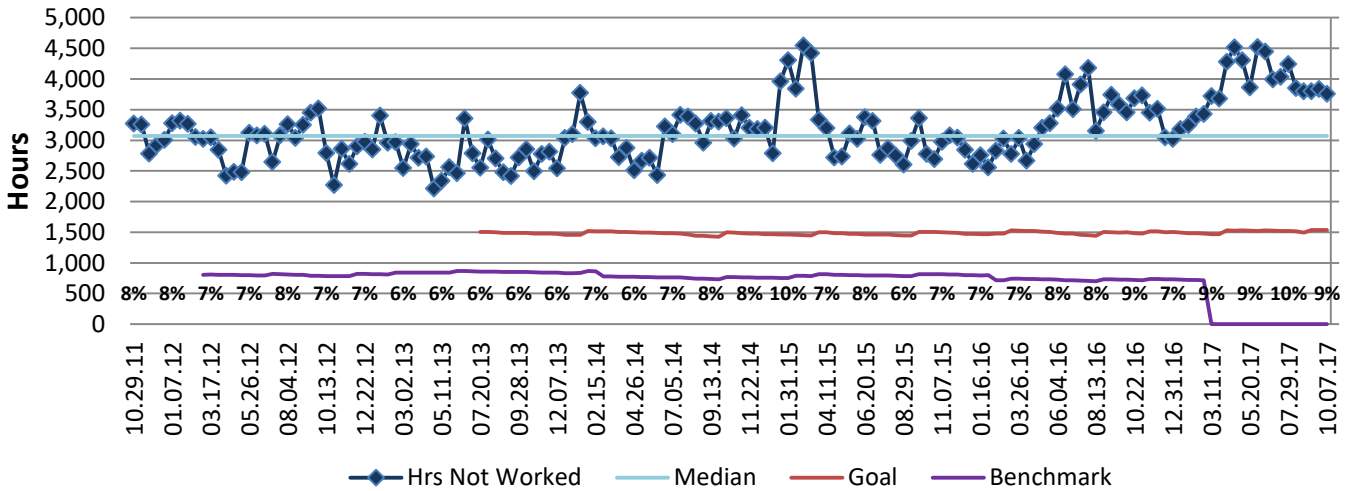
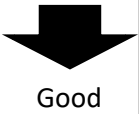
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14, 83,185 Goal: Reduce Hours Not Worked to no more than 3.5% of Total Hours by the end of FY15. Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step is Unclear Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: TBD

How Are We Doing?

10.09.16-10.07.17 12 Month Goal	10.09.16-10.07.17 12 Month Actual		09.24.17-10.07.17 Goal	09.24.17-10.07.17 Actual	
39,203	98,326	⬇️	1,534	3,756	⬇️
Hours	Hours		Hours	Hours	

Hours Not Worked



10.09.16-10.07.17 Pareto Analysis

