Inmate to Staff Assaults
Louisville Metro Corrections

LouieStat

KPI Owner: Dwayne Clark   **Process: Inmate Management**

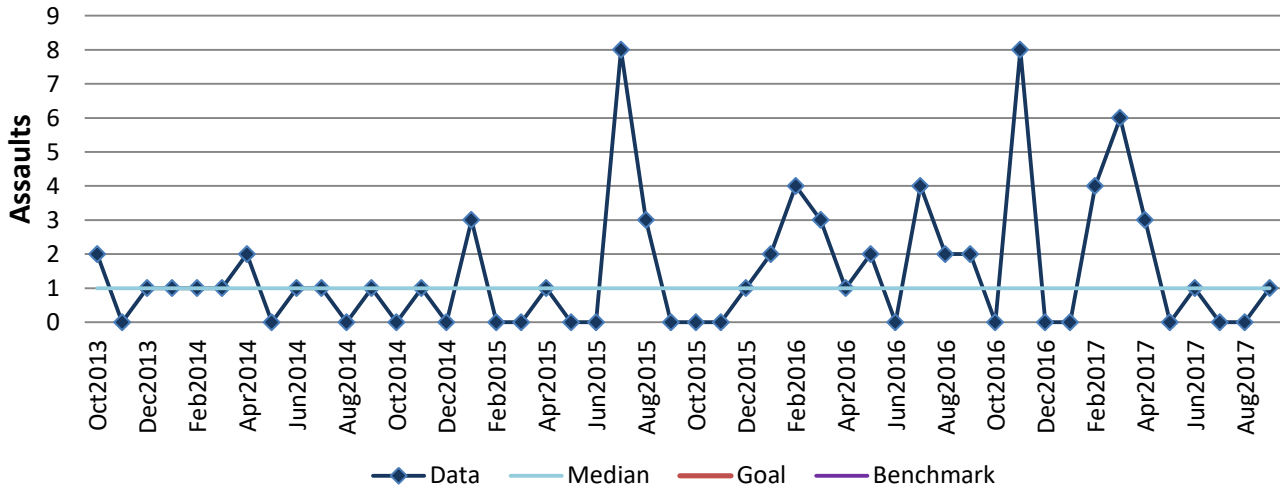| Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary	
Baseline: CY13 = > 1 avg monthly Goal: TBD Benchmark: N/A	Data Source: Xjail Goal Source: TBD Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Count of inmate to staff assaults. Why Measure: Inmate safety and staff increased interpersonal communication skills. Next Improvement Step: Standardize input in Xjail and analyze input options for incidents.	

How Are We Doing?					
Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
TBD	**23**		**TBD**	**1**	
Assaults	Assaults		Assaults	Assaults	

Inmate to Staff Assaults

Good

The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.