

# Property Maintenance Re-inspections Over 30 Days Past Due Codes & Regulations



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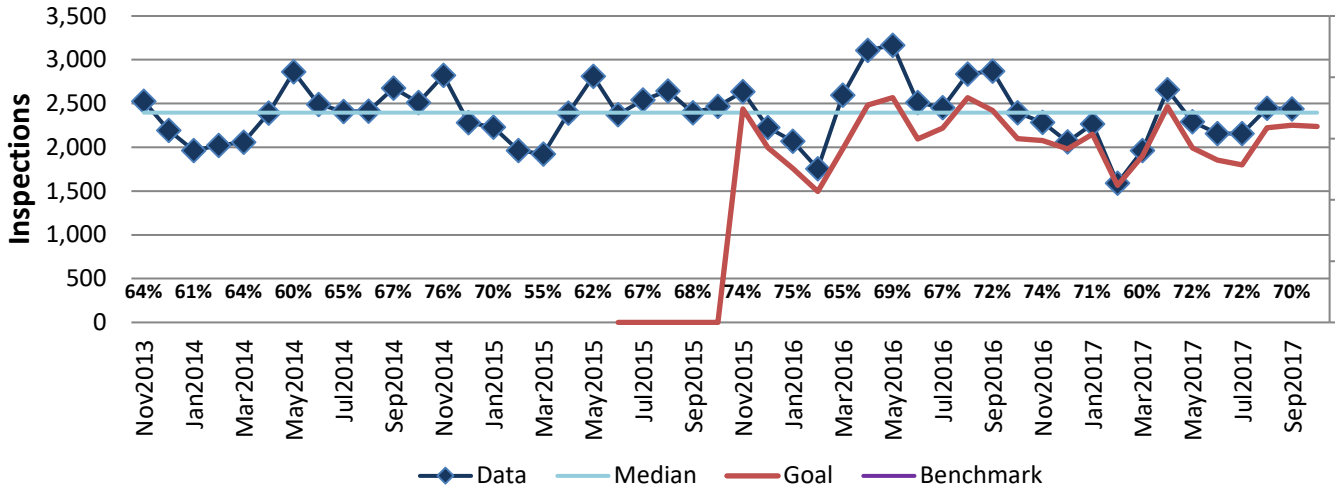
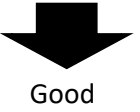
Process: Property Maintenance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY12 2,459 cases over due each month Goal: 10% Reduction in % inspections over 30 days past due year over year.  Benchmark: TBD	Data Source: Hansen  Goal Source: Dept Management Team  Benchmark Source: TBD	Plan-Do-Check-Act Step 3: Determine and quantify root causes  Measurement Method: The number of inspections that are not completed within 30 days of the re-inspection date  Why Measure: Measure our ability to followup on maintenance problems.  Next Improvement Step: Fill openings, evaluate and target inspections by area.

## How Are We Doing?

Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
<b>24,363</b>	<b>26,718</b>	⚡	<b>2,254</b>	<b>2,438</b>	⚡
Inspections	Inspections		Inspections	Inspections	

## Property Maintenance Re-inspections Over 30 Days Past Due



## Nov2016-Oct2017 Inspection Analysis

