

Graffiti Work Orders Resolved Codes & Regulations



KPI Owner: Darrell Coomer

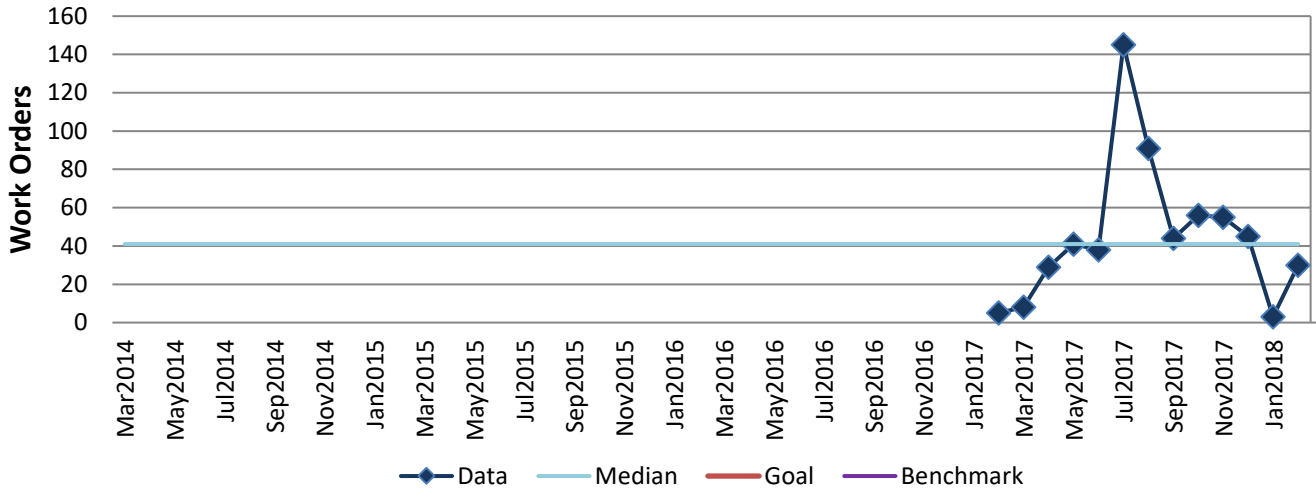
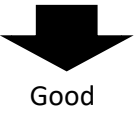
Process: Property Maintenance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: N/A	Data Source: Hansen Goal Source: N/A Benchmark Source: N/A	Plan-Do-Check-Act Step is Unclear Measurement Method: The total number of Graffiti Work Orders that are resolved Why Measure: Quantify the workload Next Improvement Step:

How Are We Doing?

Mar2017-Feb2018 12 Month Goal	Mar2017-Feb2018 12 Month Actual		Feb2018 Goal	Feb2018 Actual	
N/A	585		N/A	30	
Work Orders	Work Orders		Work Orders	Work Orders	

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Mar2017-Feb2018 Pareto Analysis

