

Hours Not Worked Develop Louisville



KPI Owner: David Marchal

Process: Time and Attendance

Baseline: 7/14 - 6/15 1156.34 hours/month
Goal: TBD

Data Source: Payable
Time PeopleSoft

Goal Source: Scope
Summary

Benchmark Source:
Bureau Labor Statistics

Plan-Do-Check-Act Step 1: Define the problem

Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours

Why Measure: Better understand culture impact on employee attendance

Next Improvement Step: Develop Louisville will determine an appropriate goal for this measurement based on the baseline.

Benchmark: Local Government Rate of 1.7%

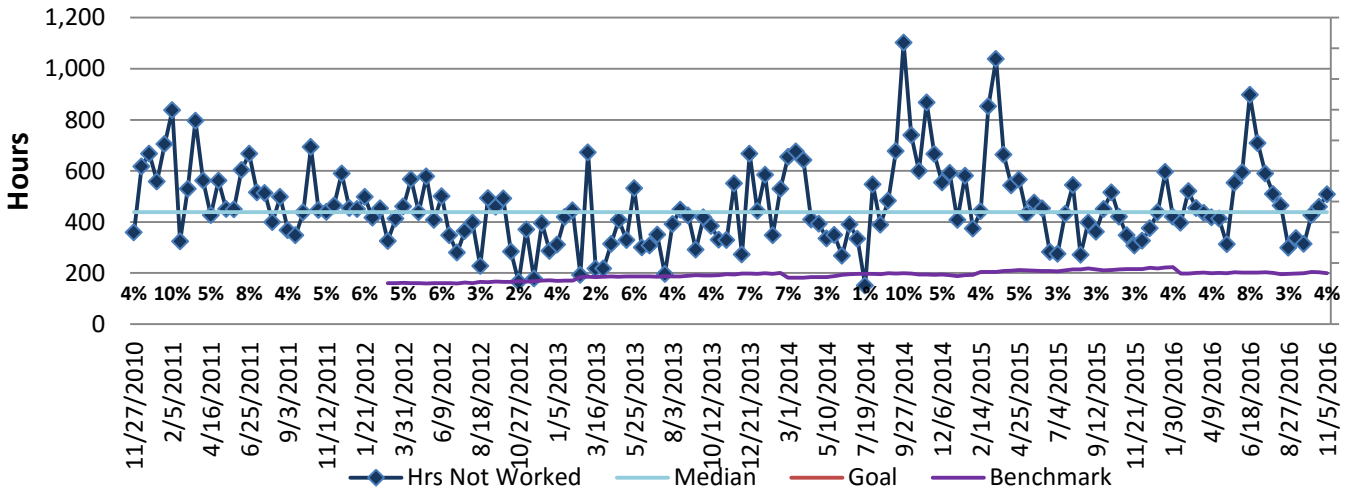
How Are We Doing?

11.08.15-11.05.16 12 Month Goal	11.08.15-11.05.16 12 Month Actual		10.23.16-11.05.16 Goal	10.23.16-11.05.16 Actual	
TBD	12,078		TBD	508	
Hours	Hours		Hours	Hours	

Hours Not Worked



Good



11.08.15-11.05.16 Pareto Analysis

