

# EEOC Discrimination Cases Filed Human Relations Commission



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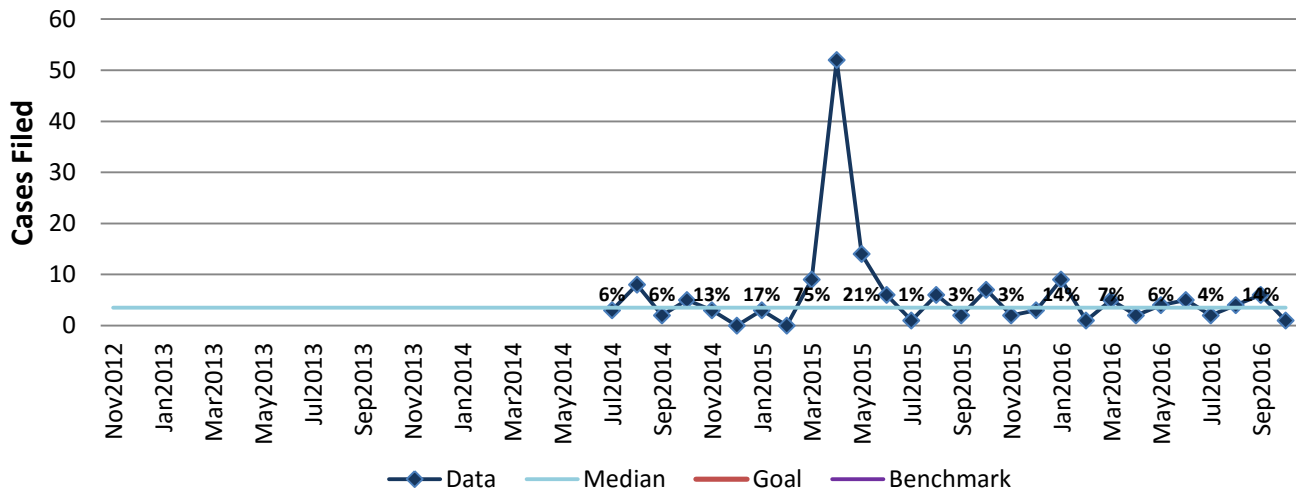
Process: Enforcement & Investigation of Discrimination

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD   Benchmark: TBD	Data Source: IMS  Goal Source: TBD  Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Count of discrimination cases filed by month.  Why Measure: EEOC requires information regarding status of cases. Next Improvement Step: TBD

### How Are We Doing?

Nov2015-Oct2016 12 Month Goal	Nov2015-Oct2016 12 Month Actual		Oct2016 Goal	Oct2016 Actual	
<b>TBD</b>	<b>44</b>		<b>TBD</b>	<b>1</b>	
Cases Filed	Cases Filed		Cases Filed	Cases Filed	

## EEOC Discrimination Cases Filed



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**