

Specimens Not Analyzed Within Designated Timeframe Public Health & Wellness



KPI Owner: Director of Public Health Lab

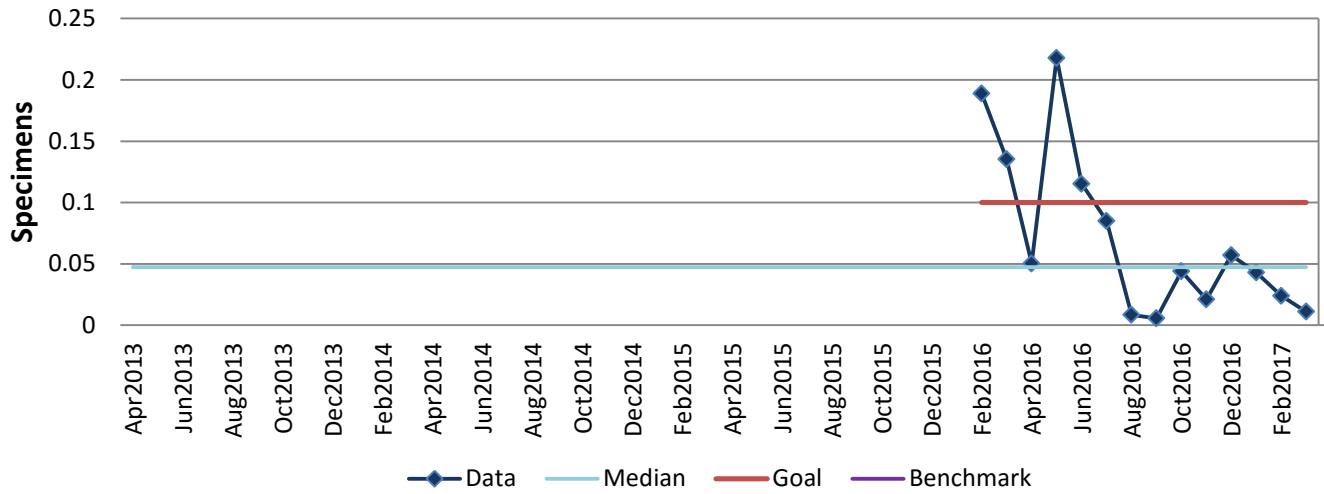
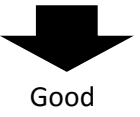
Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Goal: No more than 10% of specimens fall outside the designated window for analysis. Benchmark: TBD	Data Source: Orchard Harvest Goal Source: Executive Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Percentage of specimens processed by the lab that fall outside of each tests' designated turnaround time. Why Measure: To ensure containment of outbreaks Next Improvement Step: Identify Root Causes

How Are We Doing?

Apr2016-Mar2017 12 Month Goal	Apr2016-Mar2017 12 Month Actual		Mar2017 Goal	Mar2017 Actual	
10%	6%	🚦	10%	1%	🚦
Specimens	Specimens		Specimens	Specimens	

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Apr2016-Mar2017 Pareto Analysis

