

Vehicle with Unauthorized Entry Parking Authority of River City (PARC)



KPI Owner: Gerald Howell

Process: Security Contract and PARC Op's Center

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-18 and FY-19 Data Goal: To get incidents to 0% of 275,000 + vehicles parked monthly Benchmark:	Data Source: PARC Database/POC Goal Source: PARC Benchmark Source:	Plan-Do-Check-Act Step 7: Standardize, and replicate validated solutions Measurement Method: To review incident report data for incidents within PARC Locations Why Measure: To turn data into operational tools for identify problem areas/locations and make operational adjustments to reduce risk Next Improvement Step: Explore methods to educate citizens, continuous check active and passive security measures, keep (weekly) communication w/ LMPD and the private sector (share reports, trends, MO)

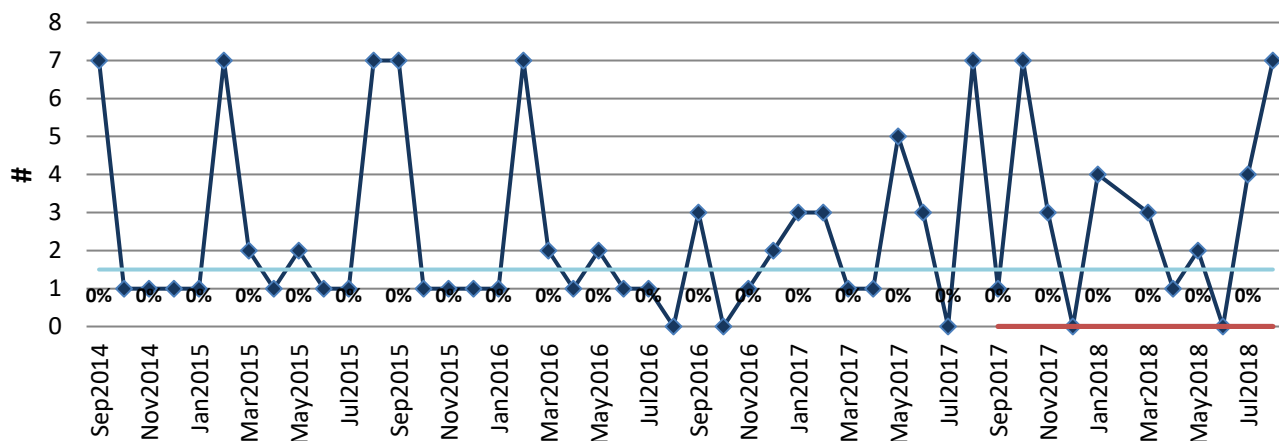
How Are We Doing?

Sep2017-Aug2018 12 Month Goal	Sep2017-Aug2018 12 Month Actual		Aug2018 Goal	Aug2018 Actual	
0	36		0	7	
#	#		#	#	

Vehicle with Unauthorized Entry



Good



Sep2017-Aug2018 Pareto Analysis

