

On-Street Parking Citation Revenue Parking Authority of River City (PARC)



KPI Owner: Tiffany Propes

Process: Collected Citation Revenue

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-17 Budget Goal: To meet or exceed projected revenue number for FY-17. FY-18 Benchmark:	Data Source: Citation Collection Database Goal Source: FY-17 Budget Benchmark Source:	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Compare citation revenue collected to budget Why Measure: To turn data into operational tools for program improvements Next Improvement Step: Improve on current SOP's and OP P&P to reduce mistakes.

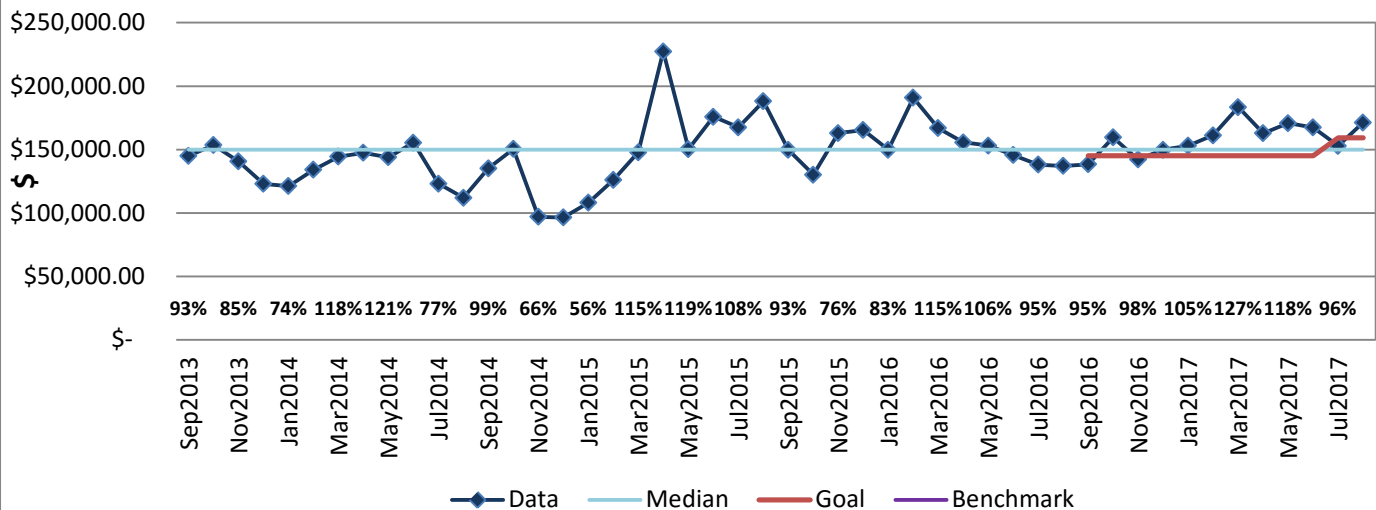
How Are We Doing?

Sep2016-Aug2017 12 Month Goal	Sep2016-Aug2017 12 Month Actual		Aug2017 Goal	Aug2017 Actual	
1,768,400	\$1,912,677		159,200	171,323	
\$	\$		\$	\$	

On-Street Parking Citation Revenue



Good



Outstanding Debt - 5 years

