

# Turnover Rate Excluding Temporary and Seasonal Parking Authority of River City (PARC)



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Process: LMG & Dept

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-16 & FY-17 Goal: LMG 20.1%  Benchmark: 20.1% state/local gov 2015	Data Source: LMG  Goal Source: LMG  Benchmark Source: LMG	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: # of emps who left Metro (excluding temporary or seasonal) in a 12 month period divided by the avg # of emps  Why Measure: Better understand cultural impact on staff retention  Next Improvement Step: Monitor

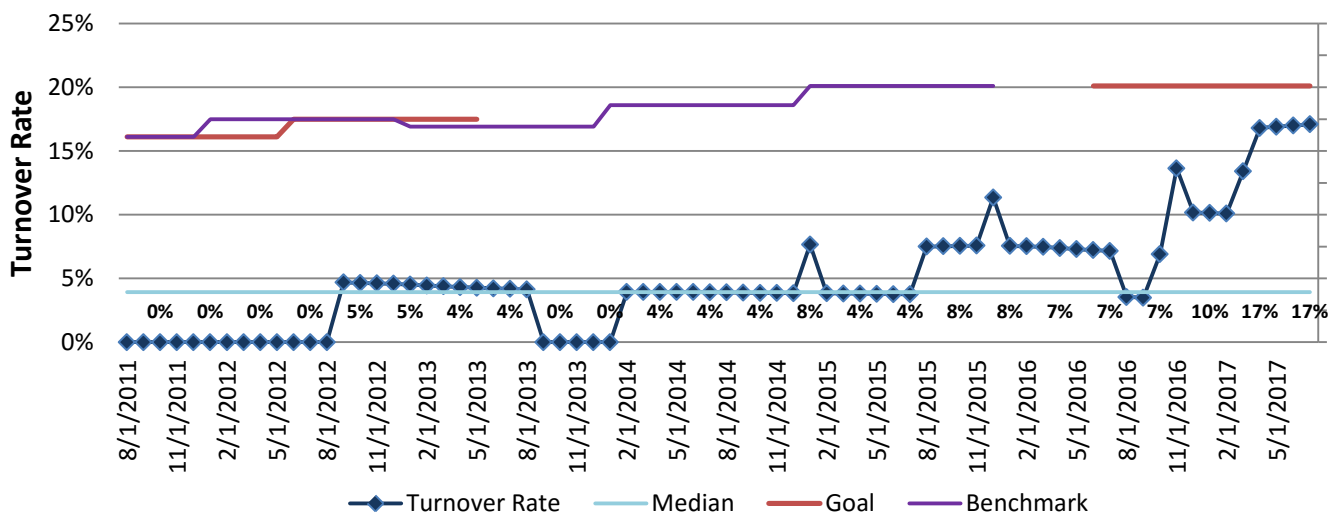
## How Are We Doing?

Aug2016-Jul2017 12 Month Goal	Aug2016-Jul2017 12 Month Avg		Jul2017 Goal	Jul2017 Actual	
<b>20%</b>	<b>12%</b>		<b>20%</b>	<b>17%</b>	
Turnover Rate	Turnover Rate		Turnover Rate	Turnover Rate	

## Turnover Rate Excluding Temporary and Seasonal



Good



## Aug2016-Jul2017 Pareto Analysis

