

On-Street Parking Citation Revenue Parking Authority of River City (PARC)



KPI Owner: Tiffany Propes

Process: Collected Citation Revenue

| Baseline, Goal, & Benchmark | Source Summary | Continuous Improvement Summary |
|--|---|---|
| Baseline: FY-17 Budget Goal: To meet or exceed projected revenue number for FY-17 Benchmark: | Data Source: Citation Collection Database Goal Source: FY-17 Budget Benchmark Source: | Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Compare citation revenue collected to budget Why Measure: To turn data into operational tools for program improvements Next Improvement Step: Improve on current SOP's and OP P&P to reduce mistakes. |

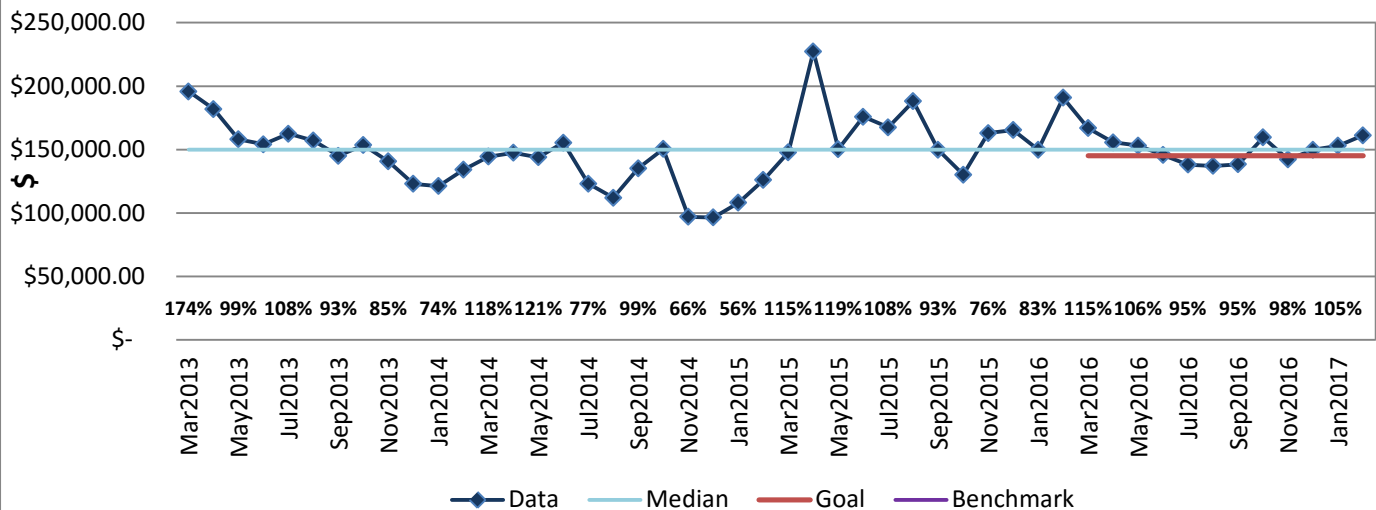
How Are We Doing?

| Mar2016-Feb2017 12 Month Goal | Mar2016-Feb2017 12 Month Actual | | Feb2017 Goal | Feb2017 Actual | |
|----------------------------------|------------------------------------|---|----------------|----------------|---|
| 1,740,000 | \$1,800,657 | ↑ | 145,000 | 161,232 | ↑ |
| \$ | \$ | | \$ | \$ | |

On-Street Parking Citation Revenue



Good



Outstanding Debt - 5 years

