

# Vehicle with Unauthorized Entry Parking Authority of River City (PARC)



KPI Owner: Gerald Howell

Process: Security Contract and PARC Op's Center

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-16 and FY-17 Data Goal: To get incidents to 0% of 250,000 + vehicles parked monthly Benchmark:	Data Source: PARC Database/POC Goal Source: PARC Benchmark Source:	Plan-Do-Check-Act Step 7: Standardize, and replicate validated solutions Measurement Method: To review incident report data for incidents within PARC Locations Why Measure: To turn data into operational tools for identify problem areas/locations and make operational adjustments to reduce risk Next Improvement Step: Explore methods to educate citizens, continuous check active and passive security measures, keep (weekly) communication w/ LMPD and the private sector (share reports, trends, MO)

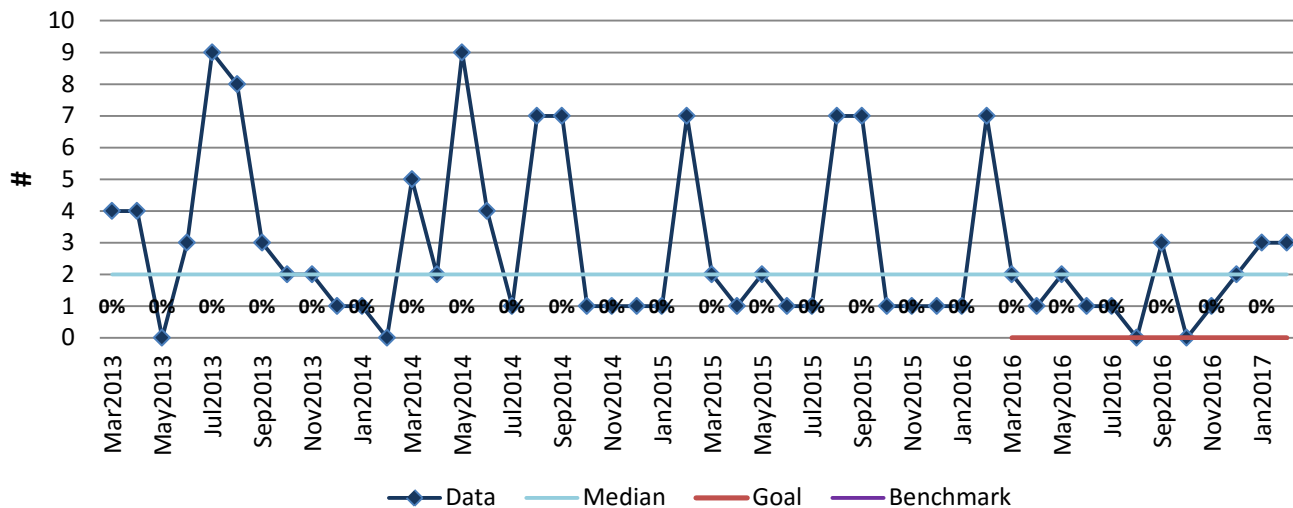
### How Are We Doing?

Mar2016-Feb2017 12 Month Goal	Mar2016-Feb2017 12 Month Actual		Feb2017 Goal	Feb2017 Actual	
<b>0</b>	<b>19</b>		<b>0</b>	<b>3</b>	
#	#		#	#	

## Vehicle with Unauthorized Entry



Good



## Mar2016-Feb2017 Pareto Analysis

