

Suppression Inspections Louisville Fire Department



KPI Owner: Operations Chiefs

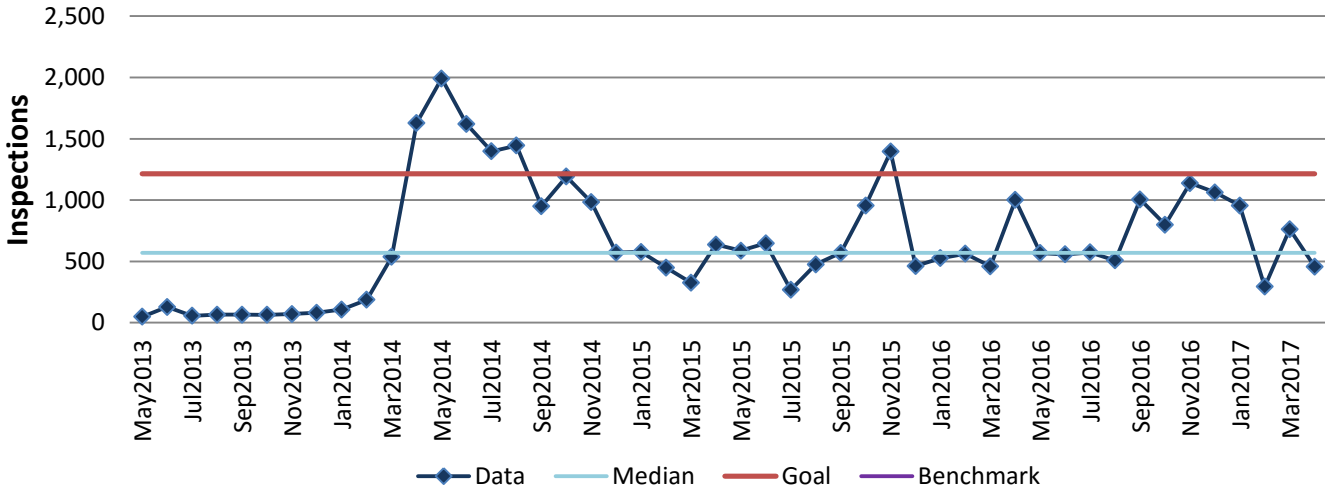
Process: Emergency Preparedness

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 823 home inspections per year Goal: 14,580 home inspections per year (1,215 per month) Benchmark: 14,580 home inspections per year	Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: LFD Annual Report	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: The # of pre-planning inspections covered by fire companies. Why Measure: Fire prevention Next Improvement Step: Pilot short term and/or long term solutions.

How Are We Doing?

May2016-Apr2017 12 Month Goal	May2016-Apr2017 12 Month Actual		Apr2017 Goal	Apr2017 Actual	
14,580	8,673		1,215	456	
Inspections	Inspections		Inspections	Inspections	

Suppression Inspections



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.