

# Hours Not Worked Louisville Fire Department



KPI Owner: Col. Rick Adkisson

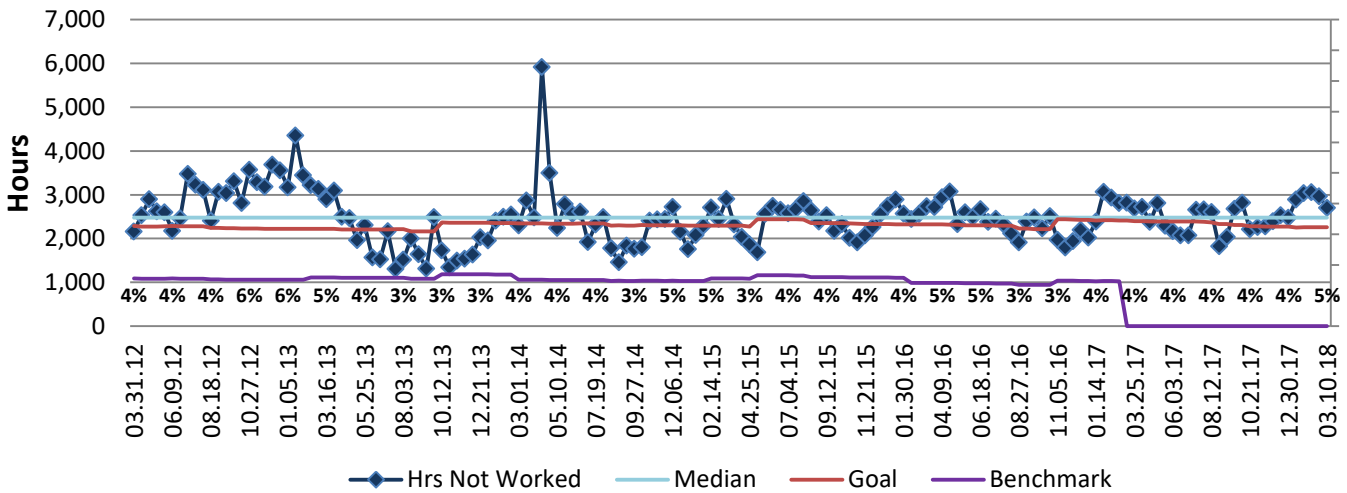
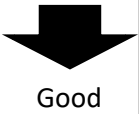
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14: 56,212 Hours in a Year Goal: Reduce Hours Not Worked to no more than 4% of total Hours Worked. Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Pilot short term and/or long term solutions.

## How Are We Doing?

03.12.17-03.10.18 12 Month Goal	03.12.17-03.10.18 12 Month Actual		02.25.18-03.10.18 Goal	02.25.18-03.10.18 Actual	
<b>60,518</b>	<b>65,296</b>		<b>2,257</b>	<b>2,702</b>	
Hours	Hours		Hours	Hours	

## Hours Not Worked



## 03.12.17-03.10.18 Pareto Analysis

