

Hours Not Worked Louisville Fire Department



KPI Owner: Lt. Col. Adkisson

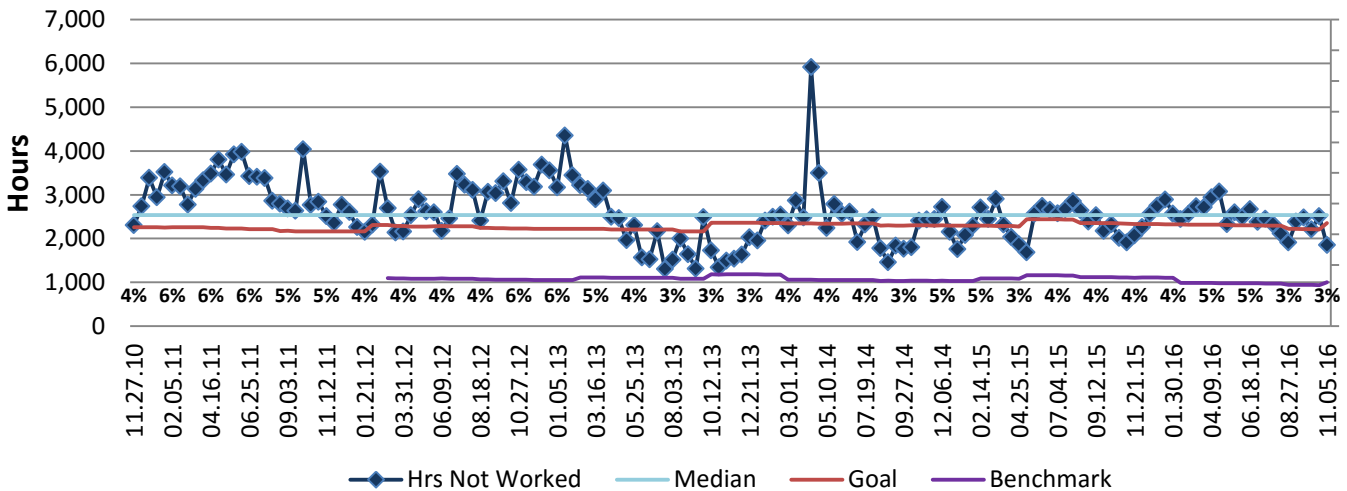
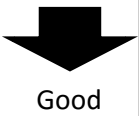
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14: 56,212 Hours in a Year Goal: Reduce Hours Not Worked to no more than 4% of total Hours Worked. Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 3: Determine and quantify root causes Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Target sick leave & hours lost due to work related illness. Determine how to count No Pay codes for performance.

How Are We Doing?

11.08.15-11.05.16 12 Month Goal	11.08.15-11.05.16 12 Month Actual		10.23.16-11.05.16 Goal	10.23.16-11.05.16 Actual	
59,746	64,304	⬇️	2,353	1,851	⬆️
Hours	Hours		Hours	Hours	

Hours Not Worked



11.08.15-11.05.16 Pareto Analysis

