

# Civilian Injuries Louisville Fire Department



KPI Owner: Lt. Col. William Bowman

Process: Community Fires

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 2014, 1.75 monthly avg.: 21 per yr. Goal: No more than 1.4 injuries/month  Benchmark: 1.4 injuries/month	Data Source: LFD Firehouse Software  Goal Source: LFD LouieStat Reports  Benchmark Source: NFIRS	Plan-Do-Check-Act Step 3: Determine and quantify root causes  Measurement Method: The monthly number of civilian injuries related to the occurrence of a fire.  Why Measure: Determine how safe our citizens are from fire.  Next Improvement Step: Determine a relevant pareto so that root causes can be identified.

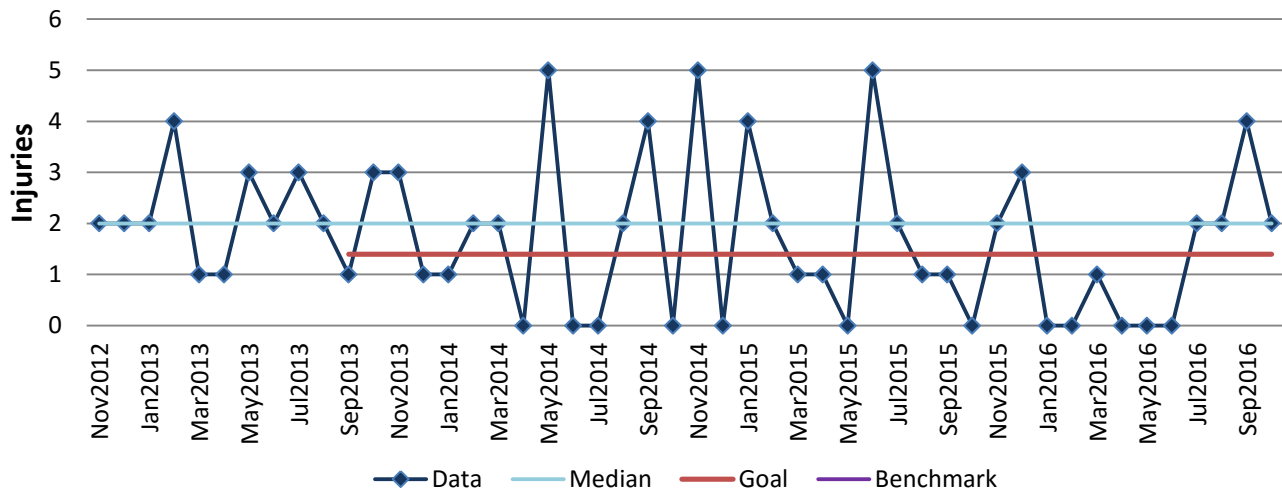
## How Are We Doing?

Nov2015-Oct2016 12 Month Goal	Nov2015-Oct2016 12 Month Actual		Oct2016 Goal	Oct2016 Actual	
<b>16.8</b>	<b>16</b>		<b>1.4</b>	<b>2.0</b>	
Injuries	Injuries		Injuries	Injuries	

## Civilian Injuries



Good



**Root cause analysis is not necessary because there is no gap between the goal and current performance.**