

Turnover Rate Excluding Temporary and Seasonal Louisville Fire Department



KPI Owner: Lt. Col. Ford

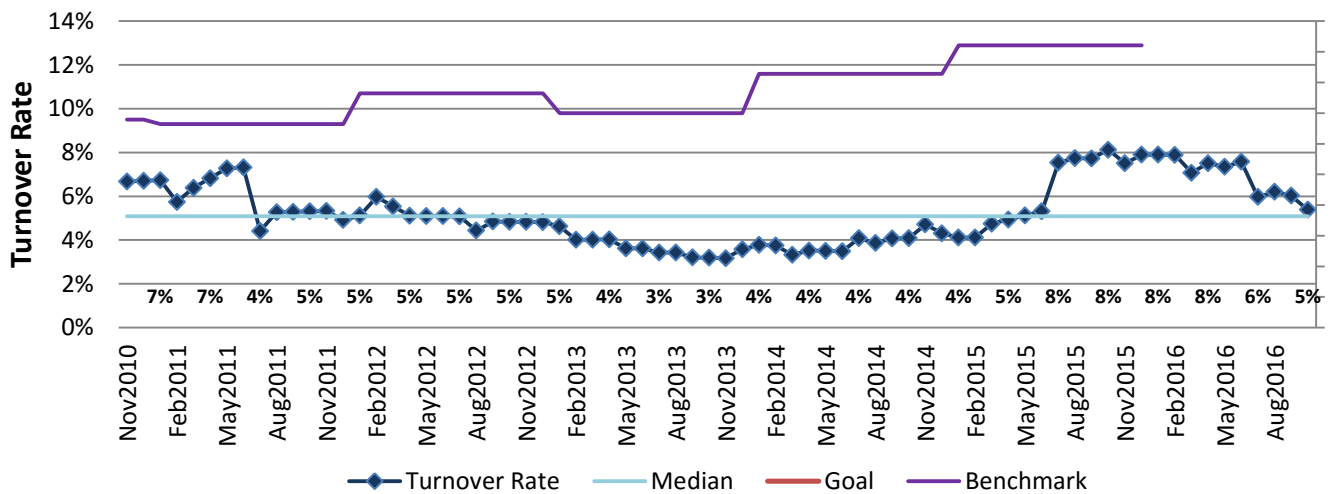
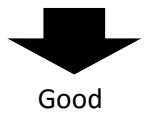
Process: Retention

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: 12.9% state/local gov 2015	Data Source: TBD Goal Source: TBD Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: # of emps who left Metro (excluding temporary or seasonal) in a 12 month period divided by the avg # of emps Why Measure: Better understand cultural impact on staff retention Next Improvement Step: TBD

How Are We Doing?

Nov2015-Oct2016 12 Month Goal	Nov2015-Oct2016 12 Month Avg		Oct2016 Goal	Oct2016 Actual	
TBD	7%	⬇	TBD	5%	⬆
Turnover Rate	Turnover Rate		Turnover Rate	Turnover Rate	

Turnover Rate Excluding Temporary and Seasonal



Nov2015-Oct2016 Pareto Analysis

