

Hours Not Worked Louisville Fire Department



KPI Owner: Maj. Randy Croney

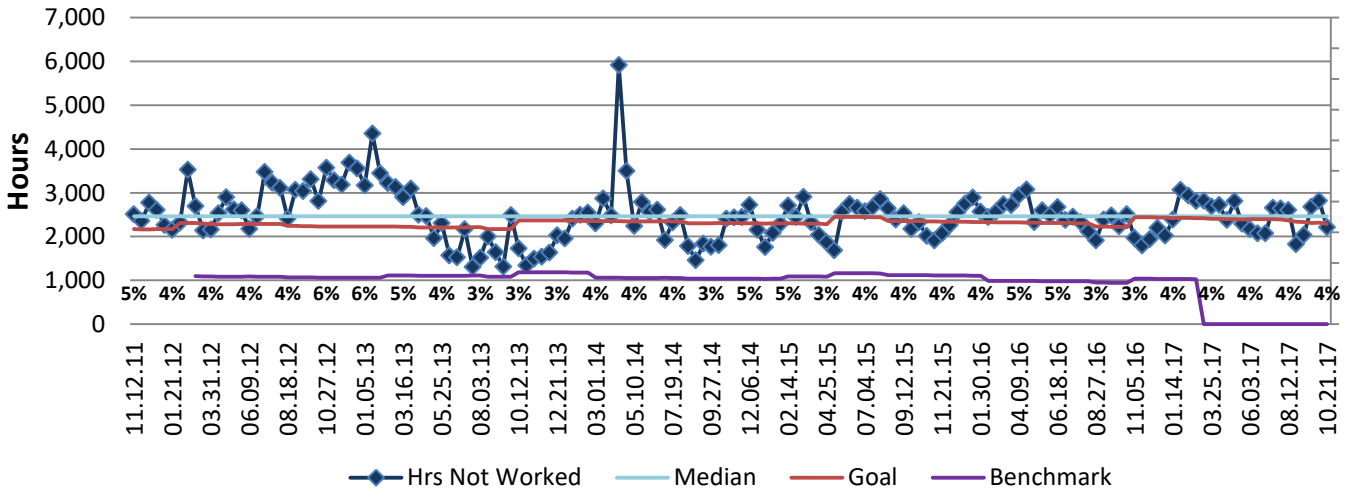
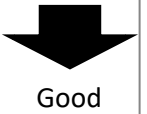
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14: 56,212 Hours in a Year Goal: Reduce Hours Not Worked to no more than 4% of total Hours Worked. Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Pilot short term and/or long term solutions.

How Are We Doing?

10.23.16-10.21.17 12 Month Goal	10.23.16-10.21.17 12 Month Actual		10.08.17-10.21.17 Goal	10.08.17-10.21.17 Actual	
62,220	62,632	⚡	2,287	2,213	🟢
Hours	Hours		Hours	Hours	

Hours Not Worked



10.23.16-10.21.17 Pareto Analysis

