

Building/Business Inspections Louisville Fire Department



KPI Owner: Lt. Col Meurer

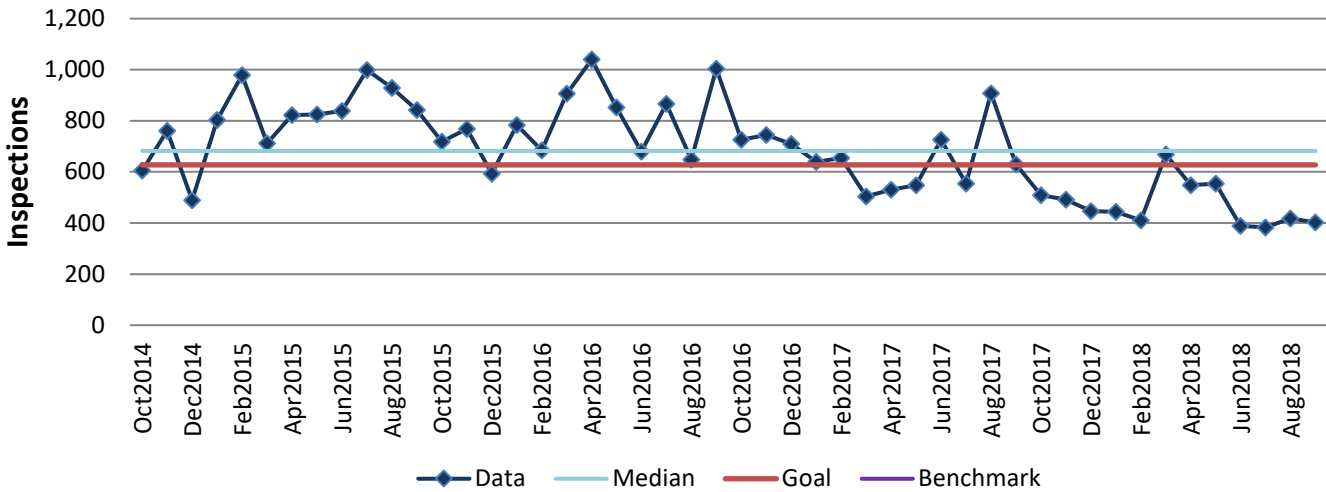
Process: Emergency Preparedness

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 6,916 inspections per year Goal: 7,530 code enforcement inspections (25% greater than 2013) per year (627.5 per month) Benchmark: TBD	Data Source: LFD Firehouse Software Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: The # of code enforcement inspections completed by fire inspectors. Why Measure: To maintain properly trained fire inspectors. Next Improvement Step: Pilot short term and/or long term solutions.

How Are We Doing?

Oct2017-Sep2018 12 Month Goal	Oct2017-Sep2018 12 Month Actual		Sep2018 Goal	Sep2018 Actual	
7,530	5,664		628	403	
Inspections	Inspections		Inspections	Inspections	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.