

# Hours Not Worked Louisville Fire Department



KPI Owner: Col. Rick Adkisson

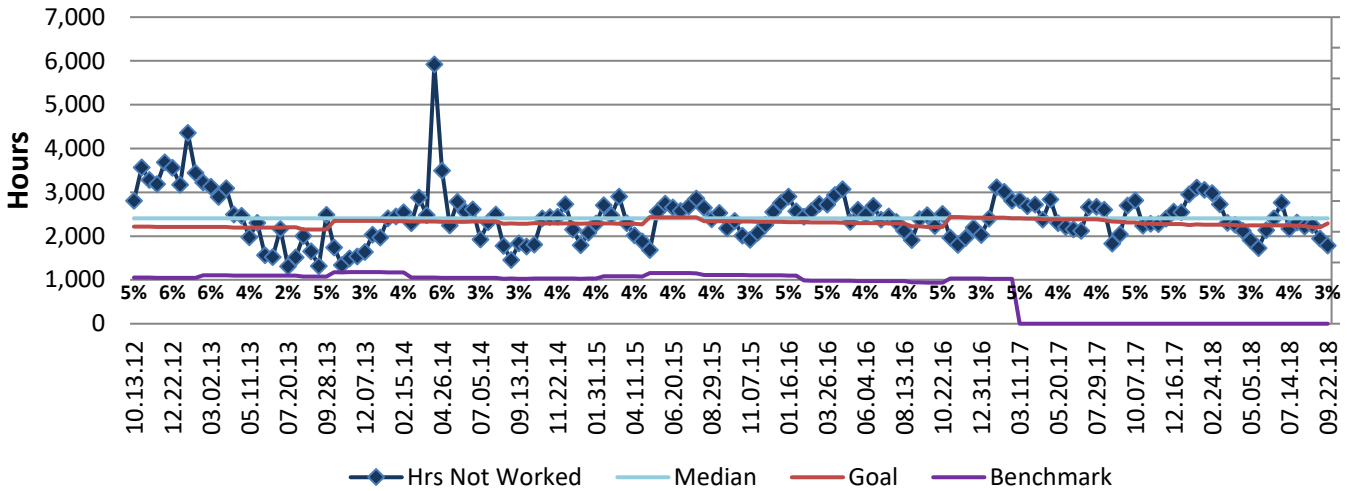
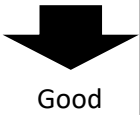
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14: 56,212 Hours in a Year Goal: Reduce Hours Not Worked to no more than 4% of total Hours Worked.  Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft  Goal Source: Scope Summary  Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Pilot short term and/or long term solutions.

### How Are We Doing?

09.24.17-09.22.18 12 Month Goal	09.24.17-09.22.18 12 Month Actual		09.09.18-09.22.18 Goal	09.09.18-09.22.18 Actual	
<b>58,660</b>	<b>62,286</b>		<b>2,293</b>	<b>1,786</b>	
Hours	Hours		Hours	Hours	

## Hours Not Worked



### 09.24.17-09.22.18- Pareto Analysis

