

# Community Preparedness Training Emergency Services



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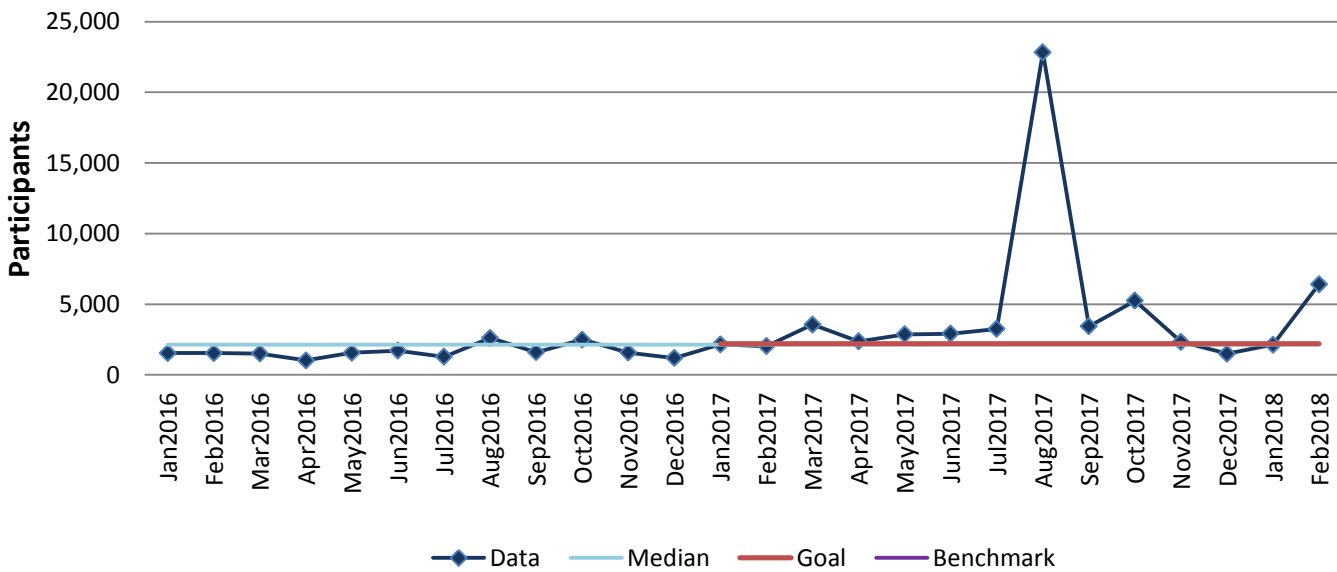
Process: Community Preparedness

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY '16 - 1,640 participants/month Goal: Increase the number of people we reach with preparedness training each month to 2,200  Benchmark: TBD	Data Source: Dept Internal Tracking  Goal Source: Dept Management Team  Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The number of external participants that receive preparedness training (certifications and not) from ES  Why Measure: Measure the level of community preparedness Next Improvement Step: Continue to identify opportunities for outreach

### How Are We Doing?

Mar2017-Feb2018 12 Month Goal	Mar2017-Feb2018 12 Month Actual		Feb2018 Goal	Feb2018 Actual	
<b>26,400</b>	<b>58,893</b>		<b>2,200</b>	<b>6,417</b>	
Participants	Participants		Participants	Participants	

## Community Preparedness Training



## Mar2017-Feb2018 Column Chart

