

NCIC Validations - Clear, No Contact Rate Emergency Services



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Process: Enter and Validate Info to the NCIC - (L)

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY '14 - 23% Goal: Reduce the property validation defect rate to no more than 10% Benchmark: TBD	Data Source: Open Fox Goal Source: Dept Management Team Benchmark Source: N/A	Plan-Do-Check-Act Step 6: Validate that solutions work Measurement Method: The number of property validations (guns & vehicles) that have to be removed each month from the national database divided by the total number of property validations per month Why Measure: Keeping entries in the NCIC database helps officer and community safety Next Improvement Step: Investigate the potential for another performance improvement project on gun validations including LMPD

How Are We Doing?

Mar2017-Jan2018 12 Month Goal	Mar2017-Jan2018 12 Month Actual		Jan2018 Goal	Jan2018 Actual	
10%	18%		10%	15%	
Percent	Percent		Percent	Percent	

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