

Overdose Calls for Service Emergency Services



KPI Owner: Diane Vogel

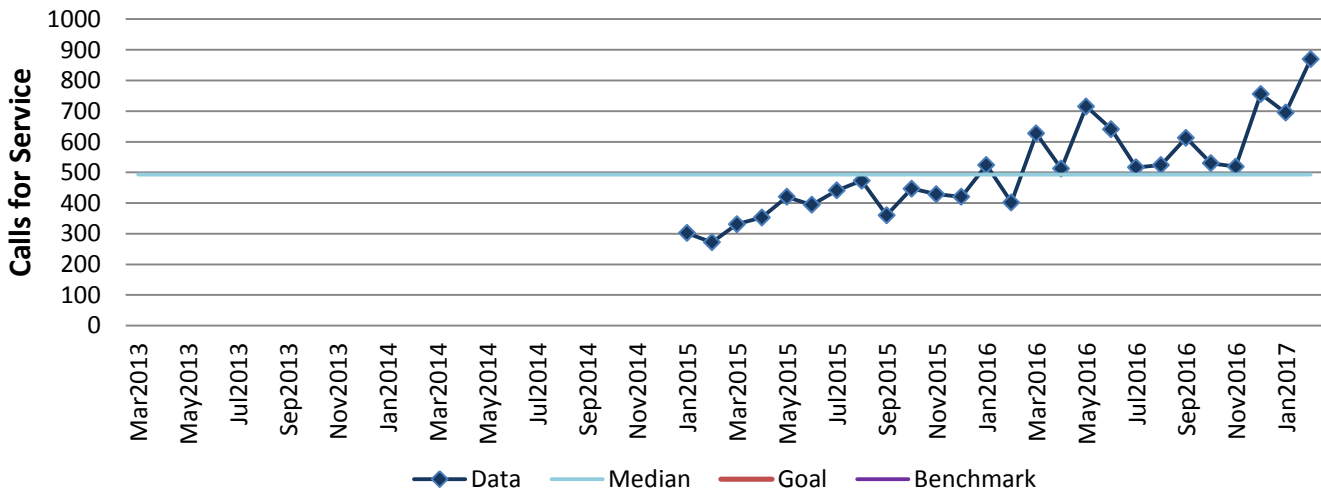
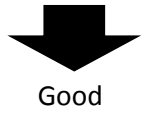
Process: N/A - Input Measure

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 2015 - 387 per month Goal: N/A - Input Measure Benchmark: N/A	Data Source: CAD Goal Source: N/A Benchmark Source: N/A	N/A - Input Measure Measurement Method: The number of calls for service dispatched as an overdose Why Measure: Track a key issue facing the city Next Improvement Step: N/A

How Are We Doing?

Mar2016-Feb2017 12 Month Goal	Mar2016-Feb2017 12 Month Actual		Feb2017 Goal	Feb2017 Actual	
N/A	7,517		N/A	869	
Calls for Service	Calls for Service		Calls for Service	Calls for Service	

Overdose Calls for Service



EMS Narcan Administrations by Patient

