

Hospital Turnaround Times Not w/in 30 Minutes Emergency Services



KPI Owner: Lt. Cols. Koonce and Yarbrough

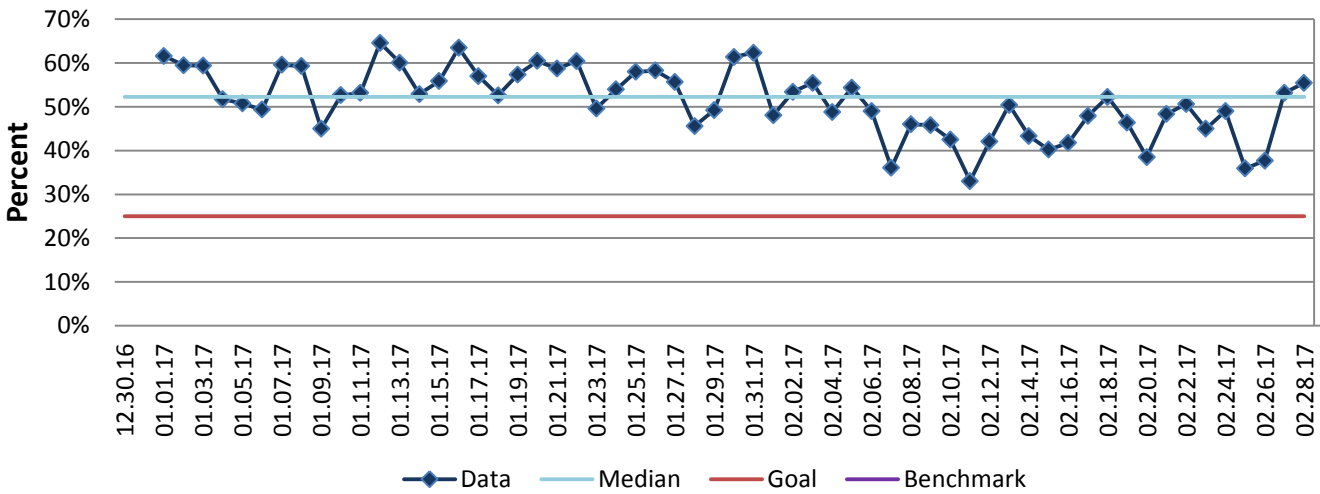
Process: Emergency Patient Management - High Gap

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 854 avg weekly defects (3/13 - 6/13) Goal: No more than 25% of downtimes exceeds 30 minutes Benchmark: TBD	Data Source: CAD Goal Source: Dept Management Benchmark Source: N/A	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: The percent of EMS runs in which the EMS unit did not clear from the hospital within 30 minutes Why Measure: Increase available units, reduce response time Next Improvement Step: Continue to actively monitor the hospital downtimes on a daily basis; investigate additional tracking options

How Are We Doing?

01.29.17-02.28.17 1 Month Goal	01.29.17-02.28.17 1 Month Average		02.28.17 Goal	02.28.17 Actual	
25%	47%		25%	55%	
Percent	Percent		Percent	Percent	

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Jan-Feb 2017 - Hospitals Breakdown

