

# NCIC Validations - Clean, No Contact Rate Emergency Services



KPI Owner: Sherrie Masden

Process: Enter and Validate Information to the NCIC - Low Gap

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY '14 - 23% Goal: Reduce the property validation defect rate to no more than 10% Benchmark: TBD	Data Source: Open Fox Goal Source: Dept Management Team Benchmark Source: N/A	Plan-Do-Check-Act Step 6: Validate that solutions work Measurement Method: The number of property validations (guns & vehicles) that have to be removed each month from the national database divided by the total number of property validations per month Why Measure: Keeping entries in the NCIC database helps officer and community safety Next Improvement Step: Validate long term solutions - work with the vehicle process/auto insurance companies

### How Are We Doing?

Mar2016-Feb2017 12 Month Goal	Mar2016-Feb2017 12 Month Average		Feb2017 Goal	Feb2017 Actual	
<b>10%</b>	<b>21%</b>	⬇	<b>10%</b>	<b>17%</b>	⬆
Percent	Percent		Percent	Percent	

## NCIC Validations - Clean, No Contact Rate

