

# Community Preparedness Training Emergency Services



KPI Owner: Mitchell Burmeister

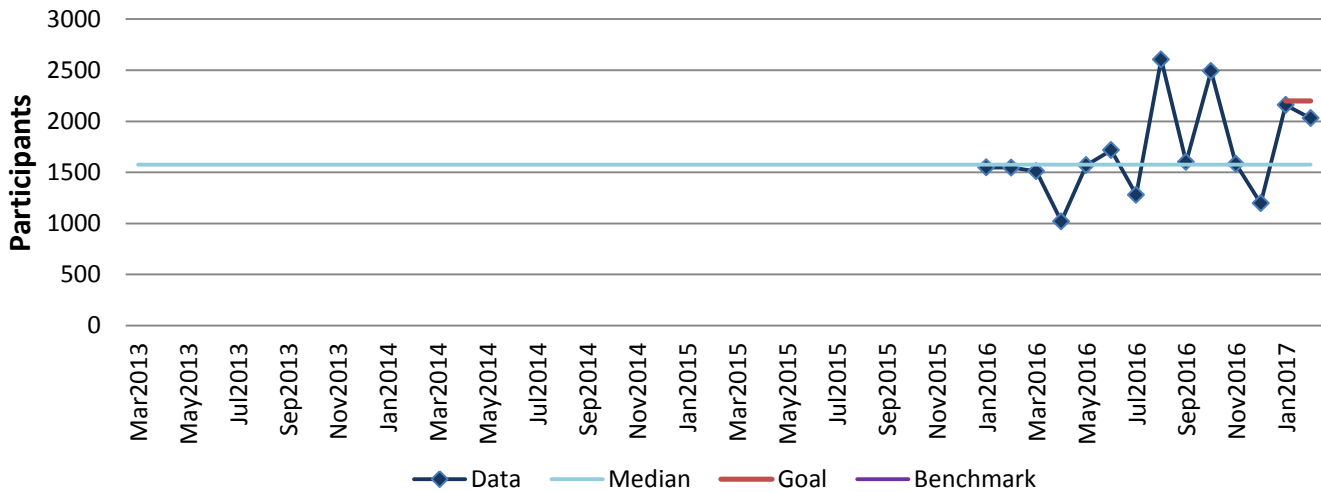
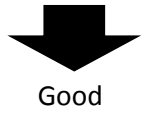
Process: Community Preparedness

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY16 - 1640 participants/mo Goal: Increase the number of people we reach with preparedness training each month to 2,200  Benchmark: TBD	Data Source: Dept Spreadsheets  Goal Source: Dept Management Team  Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The number of external participants that receive preparedness training (certifications and not) from ES  Why Measure: Measure the level of community preparedness Next Improvement Step: Identify community groups for outreach. Formal launch of preparedness outreach program.

### How Are We Doing?

Mar2016-Feb2017 12 Month Goal	Mar2016-Feb2017 12 Month Actual		Feb2017 Goal	Feb2017 Actual	
<b>N/A</b>	<b>20,773</b>		<b>2,200</b>	<b>2,031</b>	
<b>Participants</b>	<b>Participants</b>		<b>Participants</b>	<b>Participants</b>	

## Community Preparedness Training



## Mar2016-Feb2017 Column Chart

