

Number of Jobs Created from Closed METCO Loans Economic Development



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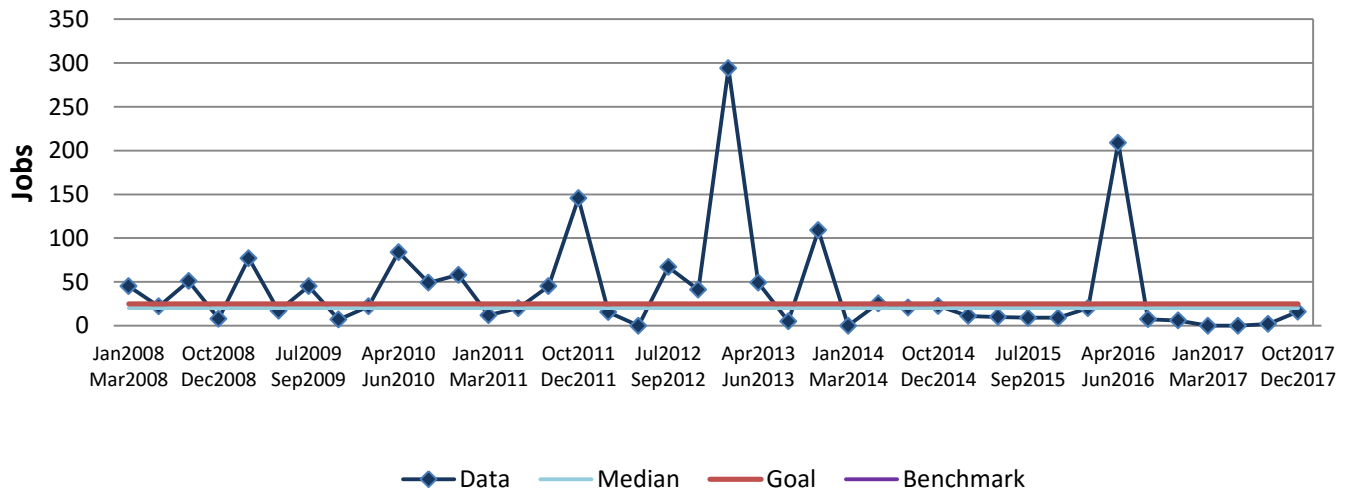
Process: METCO Job Creation

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: : FY13, 389 jobs Goal: Create 100 jobs from closed METCO loans per fiscal year (approximately 25 each quarter) Benchmark: TBD	Data Source: Loan Database Goal Source: Portfolio performance Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Sum of the number of jobs planned to be created due to loans closed by the METCO board Why Measure: Job creation is a priority for the Fischer administration Next Improvement Step: TBD

How Are We Doing?

Jan2017-Dec2017 Goal	Jan2017-Dec2017 Actual		Oct2017-Dec2017 Goal	Oct2017-Dec2017 Actual	
100	18		25	16	
Jobs	Jobs		Jobs	Jobs	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.