

# Hours Not Worked Economic Development



KPI Owner: Scott Herrmann

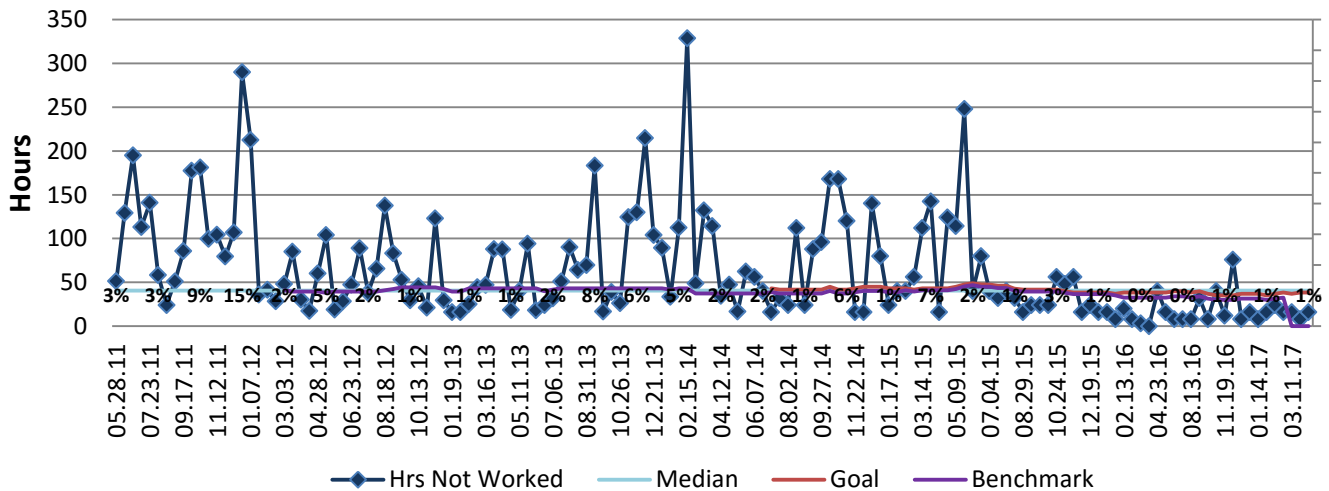
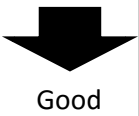
Process: Overtime Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY13, 785.25 hours Goal: Reduce number of hours not worked to 2% of all hours on payroll Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Continue to monitor to ensure hours maintained at current level

## How Are We Doing?

05.10.15-05.06.17 12 Month Goal	05.10.15-05.06.17 12 Month Actual		04.23.17-05.06.17 Goal	04.23.17-05.06.17 Actual	
<b>1,714</b>	<b>1,361</b>		<b>38</b>	<b>16</b>	
Hours	Hours		Hours	Hours	

## Hours Not Worked



## 05.08.16-05.06.17 Pareto Analysis

