

Anti-Virus Signatures Not Up To Date Information Technology



KPI Owner: James Meece

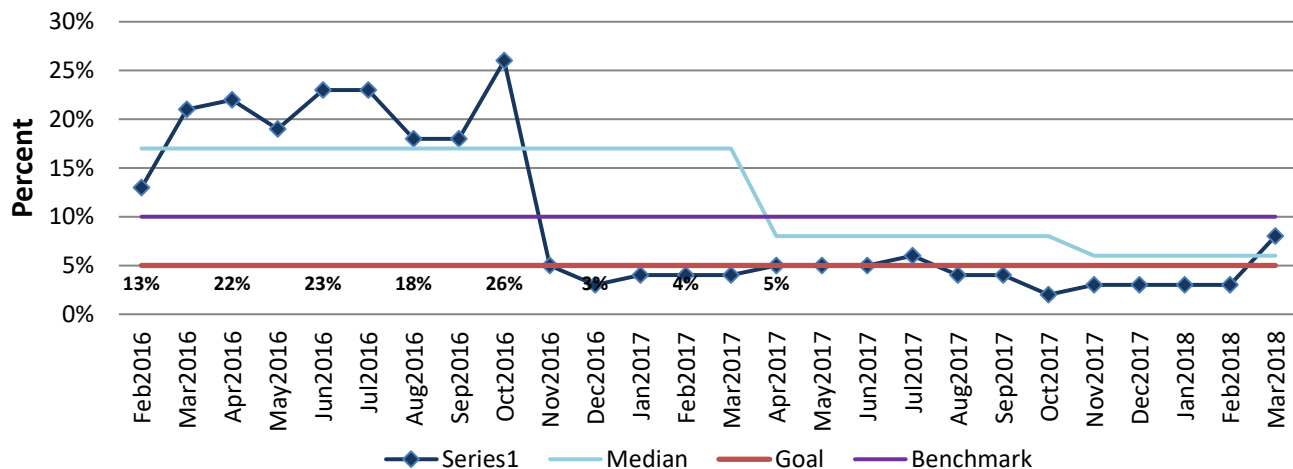
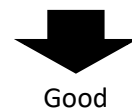
Process: CyberSecurity

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: March 2016 23% non-compliant</p> <p>Goal: 5% non-compliant (71%-100% = Red; 31%-70% = Yellow; 0%-30% = Green)</p> <p>Benchmark: 10% non-compliant</p>	<p>Data Source: ePO</p> <p>Goal Source: Standard Scoring Method</p> <p>Benchmark Source: Ind & Scoring Method Stds</p>	<p>Plan-Do-Check-Act Step 7: Standardize, and replicate validated solutions</p> <p>Measurement Method: % of total systems without antivirus updated within the last 30 days</p> <p>Why Measure: Anti-Virus protects our systems from security risks such as Trojan horses, computer worms, etc. and can remove spyware, adware, malicious programs</p> <p>Next Improvement Step: Institute McAfee agent handler to gain access to all servers and workstations</p>

How Are We Doing?

Apr2017-Mar2018 12 Month Goal	Apr2017-Mar2018 12 Month Actual		Mar2018 Goal	Mar2018 Actual	
5.0%	4.3%		5.0%	8.0%	
Percent	Percent		Percent	Percent	

Anti-Virus Signatures Not Up To Date



Root cause analysis is not necessary because there is no gap between the goal and current performance.