

Anti-Virus Signatures Not Up To Date Information Technology



KPI Owner: James Meece

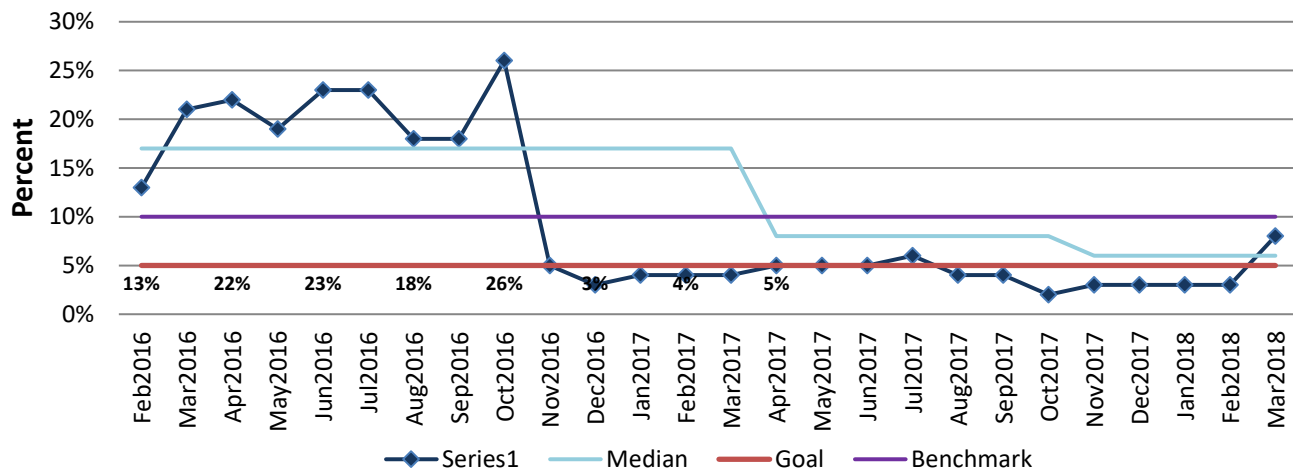
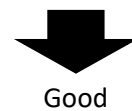
Process: CyberSecurity

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: March 2016 23% non-compliant Goal: 5% non-compliant (71%-100% = Red; 31%-70% = Yellow; 0%-30% = Green) Benchmark: 10% non-compliant	Data Source: ePO Goal Source: Standard Scoring Method Benchmark Source: Ind & Scoring Method Stds	Plan-Do-Check-Act Step 7: Standardize, and replicate validated solutions Measurement Method: % of total systems without antivirus updated within the last 30 days Why Measure: Anti-Virus protects our systems from security risks such as Trojan horses, computer worms, etc. and can remove spyware, adware, malicious programs Next Improvement Step: Institute McAfee agent handler to gain access to all servers and workstations

How Are We Doing?

Apr2017-Mar2018 12 Month Goal	Apr2017-Mar2018 12 Month Actual		Mar2018 Goal	Mar2018 Actual	
5.0%	4.3%	🚦	5.0%	8.0%	🚦
Percent	Percent		Percent	Percent	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.