

# Enterprise Systems Not Patched Information Technology



KPI Owner: James Meece

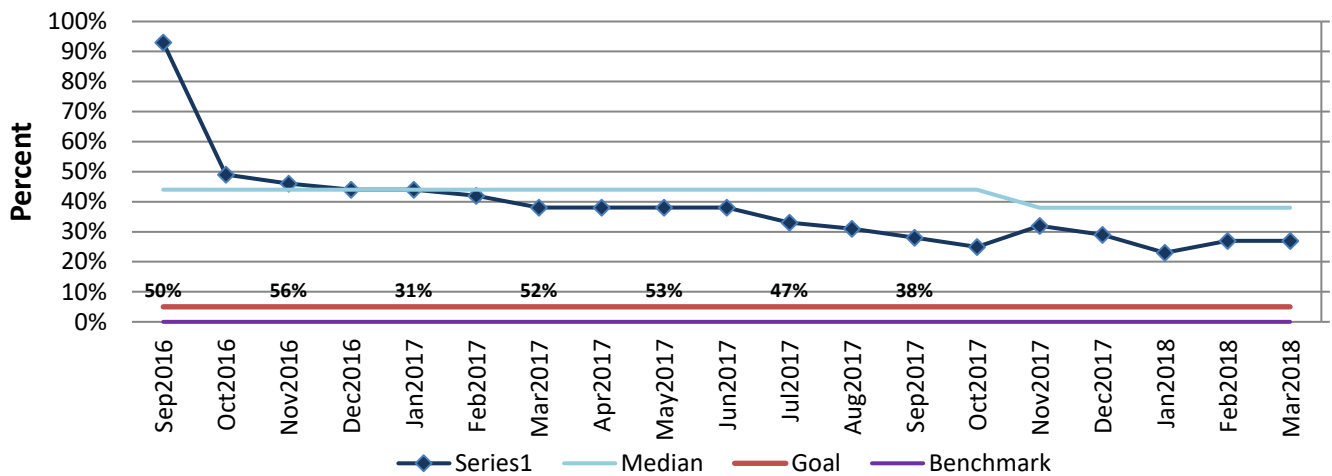
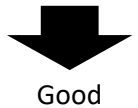
Process: CyberSecurity

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: March 2016 65% Goal: 5% not meeting patching standards (71%-100% is red, 31%-70% is yellow, 0%-30% is green)  Benchmark: 0% not patched w/in 30 days	Data Source: SCCM, Nexpose  Goal Source: Industry & Statistical Standards  Benchmark Source: SANS, NIST	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Average of % workstations with Operating Systems patching >60 days of release, % servers with Operating Systems patching >60 days of release, and % of machines not compliant with top 6 non-MS vulnerabilities Next Improvement Step: Increase 3rd party vulnerability patching

### How Are We Doing?

Apr2017-Mar2018 12 Month Goal	Apr2017-Mar2018 12 Month Actual		Mar2018 Goal	Mar2018 Actual	
<b>5%</b>	<b>31%</b>	🚦	<b>5%</b>	<b>27%</b>	🚦
Percent	Percent		Percent	Percent	

## Enterprise Systems Not Patched



Root cause analysis is not necessary because there is no gap between the goal and current performance.