

# Anti-Virus Signatures Not Up To Date Information Technology



KPI Owner: James Meece

Process: CyberSecurity

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: March 2016 23% non-compliant</p> <p>Goal: 5% non-compliant (71%-100% = Red; 31%-70% = Yellow; 0%-30% = Green)</p> <p>Benchmark: 10% non-compliant</p>	<p>Data Source: ePO</p> <p>Goal Source: Standard Scoring Method</p> <p>Benchmark Source: Ind &amp; Scoring Method Stds</p>	<p>Plan-Do-Check-Act Step 7: Standardize, and replicate validated solutions</p> <p>Measurement Method: % of total systems without antivirus updated within the last 30 days</p> <p>Why Measure: Anti-Virus protects our systems from security risks such as Trojan horses, computer worms, etc. and can remove spyware, adware, malicious programs</p> <p>Next Improvement Step: Institute McAfee agent handler to gain access to all servers and workstations</p>

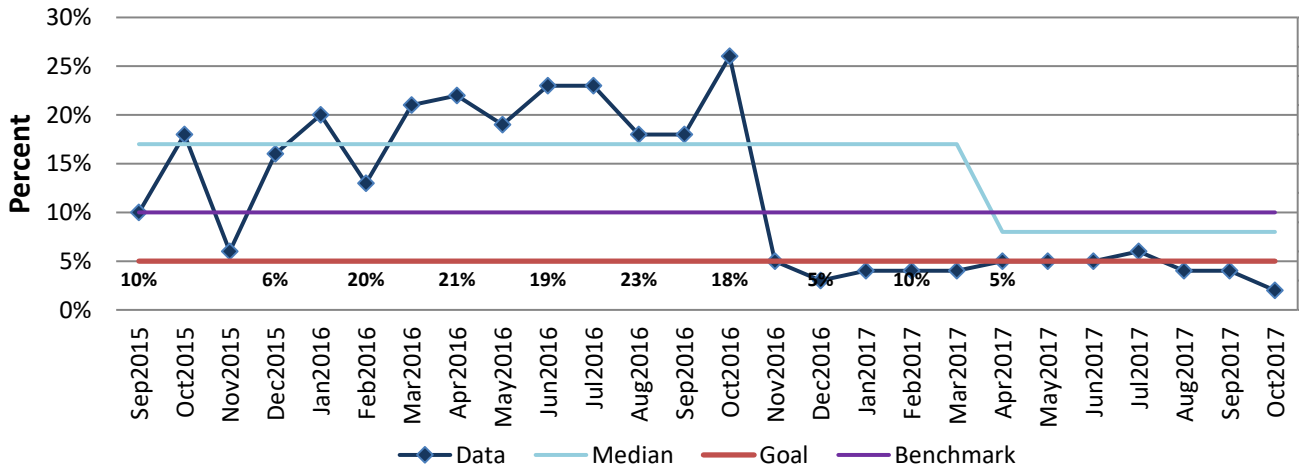
### How Are We Doing?

Nov2016-Oct2017 12 Month Goal	Nov2016-Oct2017 12 Month Actual		Oct2017 Goal	Oct2017 Actual	
5.0%	12.7%	🚦	5.0%	5.0%	🚦
Percent	Percent		Percent	Percent	

## Anti-Virus Signatures Not Up To Date



Good



Root cause analysis is not necessary because there is no gap between the goal and current performance.